



IMPORTANT SAFETY RECALL

MITSUBISHI MOTORS NORTH AMERICA, INC.
PO Box 689040
Franklin, TN 37068

This notice applies to your vehicle, [VIN]

NHTSA Recall 26V252

Dear [NAME],

Date: June 2026

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2014 - 2020 Outlander and certain 2018 - 2022 Outlander Plug-in Hybrid electric vehicles (PHEV). The cylinder of the liftgate gas spring, which contains high pressure gas, could corrode due to salt water penetration. If significant corrosion occurs over time, the gas spring may lose pressure, potentially causing the liftgate to fall unexpectedly or causing the liftgate gas spring cylinder to rupture, which may cause a risk of injury.

What you should do: MMNA urges you to please contact your local Mitsubishi Motors dealer and schedule an appointment to have the liftgate gas springs replaced, free of charge. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still perform this repair on your vehicle free of charge.

What your dealer will do: The dealership will replace the liftgate gas springs, free of charge.

How long will it take? The time needed to replace the liftgate gas springs is approximately **30 minutes**. The dealer may need your vehicle for a longer period, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Connections Department at 888-648-7820. Hours: Monday through Friday 8 a.m. to 5 p.m. (Central Time).

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.NHTSA.gov>.

If you previously had your vehicle repaired to address this specific condition and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Motors North America Inc., Customer Connections, P.O. Box 689040, Franklin, TN 37068

If you no longer own this vehicle, please complete and return the attached Change of Ownership card or contact Customer Relations at 888-648-7820.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C2601R

V	[VIN]	DATE OF CHANGE	MO	DAY	YR				
IF THE VEHICLE IS NO LONGER OWNED, ENTER THE REASON NUMBER IN THE BOX AT THIS BOX		1 - SCRAPPED		2 - STOLEN		3 - EXPORTED		CAMPAIGN VEHICLE	
		4 - TRADED		5 - SOLD				DISPOSITION CARD	
Last Name		First Name							
Name									
Address									
Address (cont)									
City								State	
Zip Code									
Email									

COMPLETE THIS CARD ONLY IF YOUR ADDRESS HAS CHANGED OR IF YOU ARE NOT THE CURRENT OWNER.

IMPORTANT –

FOR THE ACCURACY OF OUR SAFETY RECALL MAILING RECORDS, PLEASE COMPLETE THIS CARD IF YOU HAVE CHANGED YOUR ADDRESS OR ARE NO LONGER THE OWNER OF THE MITSUBISHI VEHICLE LISTED.

[VIN] SR-26-001
[NAME]
[ADDRESS]
[CITY], [STATE] [ZIP CODE]