



IMPORTANT SAFETY RECALL NOTICE

NHTSA Campaign Number: **26V-241**

Internal Recall Number: **204**

<Date>

To:

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

THIS NOTICE APPLIES TO YOUR VEHICLE.

RE: **BODY SERIAL** «BODY_SERIAL» **CHASSIS SERIAL** «CHASSIS_SERIAL»

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DESCRIPTION OF DEFECT

Winnebago Motorhomes has decided that certain 2027 Winnebago Suncruiser and 2026 – 2027 Winnebago Sunflyer vehicles fail to conform to Federal Motor Vehicle Safety Standard FMVSS 108, “Lamps, Reflective Devices, and Associated Equipment.”

Defect: During production, the required side marker reflex reflectors were inadvertently omitted from the affected vehicles.

SAFETY RISK

The absence of side marker reflex reflectors reduces the vehicle’s conspicuity to other road users in low-light and night-time conditions, increasing the risk of a crash.

REMEDY – WHAT WE WILL DO

Winnebago Motorhomes will coordinate with dealers on the installation of the missing side marker reflex reflectors.

This remedy will be performed at no charge to you.

The estimated labor time to complete this correction is approximately 1 to 2 hours. Please allow additional time for dealer processing.



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WHAT YOU SHOULD DO

Please contact your authorized Winnebago motorhome dealer immediately to schedule an appointment. You can locate a dealer using any of the following methods:

- Online: www.winnebago.com/shopping-tools/locate-a-dealer
- Email: customercare@wgo.net
- Phone: **(641) 585-6939** or **(800) 537-1885**

ASSISTANCE AND RESOURCES FOR UNRESOLVED DEFECTS

If you bring your vehicle to the dealer on the agreed date and they do not perform this service on that date or within five (5) business days, contact Winnebago Customer Care at **(641) 585-6939** or **(800) 537-1885**.

If you are unable to obtain the remedy without charge and within a reasonable time, you may submit a complaint to the:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue S.E., Washington, DC 20590
Vehicle Safety Hotline: 1-888-327-4236 — TTY: (800) 424-9153 www.safercar.gov

PREVIOUSLY PAID REPAIRS

If you previously paid to remedy this condition, you may be eligible for reimbursement. To request a refund, contact Winnebago Customer Care:

- Email: customercare@wgo.net
- Mail: Customer Care Department, P.O. Box 152, Forest City, Iowa 50436
- Phone: **(641) 585-6939** or **(800) 537-1885**

ADDRESS OR VEHICLE CHANGES

If you have changed your address, sold, or traded your vehicle since purchase, provide the updated information at <https://www.winnebago.com/owners/owner-resources/second-owner-registration>

Lessor Notice (Required by Federal Law): Any vehicle lessor receiving this recall notice must forward a copy to the lessee within ten (10) days.

Presentation of this letter to the service center will assist in making the necessary corrections to your vehicle as promptly as possible.

We apologize for any inconvenience this may cause. This action has been taken in the interest of your safety and continued satisfaction. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes

Forest City, Iowa 50436