



Kia America, Inc.
Corporate Headquarters
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

IMPORTANT SAFETY RECALL

NHTSA Recall Number: 26V232
This notice applies to your vehicle: **Insert VIN**

June 2, 2026

Dear Kia Carnival Vehicle Owner:

Kia has identified a defect in your vehicle which relates to motor vehicle safety.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kia America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2022-2026 MY Carnival vehicles. The defect can result in a fuel leak. A fuel leak in the presence of an ignition source increases the risk of fire, thereby increasing the risk of injury. Our records indicate that you own or lease one of the affected vehicles.

What Is The Problem?


Due to a suspected production deviation, the high-pressure cross over fuel pipe nuts in your vehicle may loosen, resulting in a fuel leak. A fuel leak in the presence of an ignition source increases the risk of a fire, thereby increasing the risk of injury.

In addition, your vehicle may be releasing air pollutants which exceed California and federal standards. These standards were established to protect your health and welfare from the dangers of air pollution.

Kia Will Inspect And, If Necessary, Replace The High-Pressure Cross Over Fuel Pipe Free Of Charge At No Cost To You.

Kia dealers will inspect the high-pressure cross over pipe for a fuel leak. If a leak is identified, dealers will replace the high-pressure cross over pipe with a new one. If no leak is identified, dealers will securely fasten the high-pressure cross over pipe nuts to Kia's factory specifications. This recall will be performed **free of charge at no cost to you**. The time required to perform this recall will be approximately one (1) to two (2) hours. However, your vehicle may be needed longer depending on the dealer's schedule. We recommend scheduling a service appointment to minimize your inconvenience.

What Should You Do?

- **WARNING:** If you experience a fuel smell and/or the illumination of the Check Engine Light (CEL)  while driving, pull over to a safe location and contact Kia Roadside Assistance at 1-800-333-4542 or online at kia.rsahelp.com to request to have your vehicle towed to the nearest authorized Kia dealership as soon as possible.
- In the interest of the safety of your passengers, as well as your own safety, contact your authorized Kia dealer to arrange for the recall to be performed on your vehicle.
- In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.
- Failure to have this campaign performed could cause your vehicle to fail an emissions inspection (i.e., smog check test) when required under State law.
- To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (*see the bottom of this letter for more information about QR code use*):



What If You Have Already Paid To Have This Situation Corrected?

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may submit your receipts online to Kia via <http://customercare.kiausa.com> or mail your receipts with a copy of the attached Request for Reimbursement form directly to Kia for review and consideration:

Kia Customer Care
Kia America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542

Pursuant to the General Reimbursement Plan issued by Kia pursuant to Federal Regulation 49 CFR 573.13, Kia will respond to your claim within sixty (60) days of receipt and at that time Kia may either accept or reject that claim or it may request more information to evaluate the claim.

Are You A California Registered Owner?

- The California Air Resources Board requires that emissions related campaigns, such as this, be completed prior to annual vehicle registration renewal. Without the completion of this safety recall, you may not be able to complete your vehicle registration and obtain license tags.
- Once this safety recall campaign has been completed, your Kia dealer will provide a "Proof of Correction Certificate." The California Department of Motor Vehicles (DMV) may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

Are You A Registered Owner In Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, Or Washington?

- Because your state has adopted the California emissions regulations, your Kia dealer will also provide a "Proof of Correction Certificate" once this safety recall campaign has been completed. Your state's Department of Motor Vehicles, Department of Transportation, Motor Vehicle Administration, Motor Vehicle Commission or Department of Licensing may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

Have You Changed Your Address Or Sold Your Kia?

If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us. You can also contact the Kia Customer Care Center phone number listed below.

What If You Are A Vehicle Lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Customer Care Center at 1-800-333-4542. This number has TTY capability. If your dealer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Customer Care Department

QR Code Use:

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or QR Code Reader App. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App.** With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. Refer to the QR Reader Code App instructions.



1



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 244 ROYAL OAK MI

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: KIA CUSTOMER CARE DEPT SC999
KIA AMERICA INC
PO BOX 1091
ROYAL OAK MI 48068-9976

