IMPORTANT SAFETY RECALL

By Appointment to
His Majesty The King
Motor Car Manufacturers
Bentley Motors Limited
Crewe Cheshire

BENTLEY

May 2026

[redacted]

This notice applies to your vehicle,

Vehicle Identification Number (VIN): [redacted]
Model Year/Model: 2026 BENTAYGA SPEED
NHTSA: 26V231

Dear [redacted]

RE: SAFETY RECALL – Incorrect Information on Tire Placard (RE26/09)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that certain 2026 model year Bentley Bentayga vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 110 "Tire selection and Rims". Our records show that you are the owner of one of these vehicles.

What is the issue	The tire information placard fitted may indicate a maximum vehicle payload weight that exceeds the design value. This could cause owners to unknowingly exceed the load carrying capacity of the vehicle, increasing the risk of crash.
What will we do?	To correct this defect, your authorized retailers will replace the incorrect tire information placard with the correct version. This will take approximately 30 minutes to complete and will be completed free of charge.
What should you do?	Please telephone your authorized Bentley dealer without delay to schedule a repair appointment. Your dealer has all the necessary instructions to perform this important safety repair to your satisfaction.
Precautions you should take	We encourage all customers to arrange an appointment with their retailer as soon as possible.
Lease vehicles	If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

BENTLEY MOTORS, INC.
1950 Opportunity Way, Suite 1500, Reston, VA 20190, U.S.A. Tel: + 1 800 777 6923

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Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at: 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY:1-888-275-9171): or go to:

http://www.nhtsa.gov.

What if I no longer own the vehicle?

If you no longer own this vehicle, and have the address for the current owner, please forward this letter to the new owner within 10 days of receipt. If you don't know the new owner, please contact our Customer Services team at: 1 800-777-6923.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Yours Sincerely,

M. Coates

Michael Coates
Director, Aftersales

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