



April 2026

IMPORTANT SAFETY RECALL

NHTSA Recall #26V217

Pierce Recall #74B344

Ref: Pierce Job# << Product Number>>
This notice applies to your vehicle, VIN: <<VIN>>

Dear Pierce Vehicle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pierce has determined that a defect which relates to motor vehicle safety exists in certain 2015-2026 Arrow XT, Enforcer, Impel and Velocity single rear axle 107' heavy duty steel ladder and 110' heavy duty steel platform trucks manufactured between June 1, 2015 and March 20, 2026. In uphill conditions, after the auto-level system has correctly set the truck onto its outriggers, a manual adjustment may cause the rear stabilizer to lose contact with the ground while the auto level system lamps continue to indicate a firm-on-ground condition, potentially increasing the risk of injury to personnel.

! I M P O R T A N T !

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

What are we doing about the problem?

- Pierce will update vehicle software at a Pierce authorized repair facility or in the field by a Pierce authorized representative.
- The repair will be made at no cost to the customer.
- This repair should take no longer than two hours to complete.

What should you do?

- Customers can continue to keep their vehicles in-service until the repair is completed. Until the repair is complete, a visual confirmation of the rear stabilizer firmly on the ground must be conducted prior to using the aerial device.
- To coordinate your repair, contact your Pierce dealership service representative.

- If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.