



IMPORTANT SAFETY RECALL
NHTSA Recall 26V-210

This notice applies to your vehicle, [redacted]

APRIL 2026

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2025-2026MY Isuzu NRR-EV electric vehicles. In the affected vehicles, vehicle operators may experience an illuminated Malfunction Indicator Light (MIL) and Electronic Stability Control (ESC) light due to a blown fuse caused by a short circuit from exposure of the core wire, which is the result of the interference between the cab harness and the Supplemental Restraint System (SRS) control unit bracket. If the cab harness becomes damaged, the EV system may stall, electronic parking brake malfunction may occur, tail lamps may not illuminate, the SRS warning lamps may illuminate, or the combination switch may malfunction, **increases the risk of a crash and/or fire.**

WHAT WE WILL DO

Your Isuzu dealer will reposition and secure the cab harness away from the SRS bracket. This service will be performed **free of charge.**

WHAT YOU SHOULD DO

We recommend that you contact your Isuzu dealer to schedule an appointment. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB26-G-001A. We estimate that the remedy may take up to 36 minutes to perform. To locate the nearest Isuzu dealer, you can visit our website at www.isuzucv.com or contact our Customer Relations Department at the number listed below.

Isuzu Commercial Truck of America
Customer Relations
1-866-441-9638

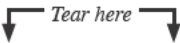
If you have any questions or concerns, please call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied, you may write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency’s toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171) or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Phone () - -

City

Address

Name

Zip

State

NEW ADDRESS INFORMATION

Signature

☐ Sold vehicle, new owner / address below

☐ Moved, new address below

☐ Totaled/scrapped

☐ Stolen

☐ Never owned



NRR-EV Cab Harness Safety Recall
26V-210

Change of Ownership / Address



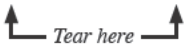
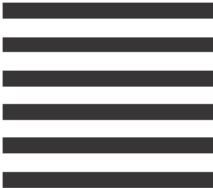


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 106 ANAHEIM, CA

POSTAGE WILL BE PAID BY ADDRESSEE


ISUZU COMMERCIAL TRUCK, INC.
CUSTOMER RELATIONS
PO BOX 66011
ANAHEIM CA 92816-9900



ISUZU

ISUZU COMMERCIAL TRUCK OF AMERICA, INC.
1400 SOUTH DOUGLASS ROAD
SUITE 100
ANAHEIM, CA 92806



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law


www.nhtsa.gov

SAFETY RECALL NOTICE

