

## **IMPORTANT SAFETY RECALL NOTICE (Remedy Notice) NHTSA Recall No. 25V-598 and 26V-196**

This notice applies to your motorcycle, VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiProvince» «PdiPostalCode»

4/30/2026

**RE: Affected models:  
2022, 2023 and 2024 390 ADVENTURE  
2022 and 2023 390 DUKE  
2022, 2023 and 2024 RC 390**

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with certain model motorcycles listed above.

On certain motorcycles, water could enter the throttle (e-throttle) control unit and cause it to fail.

A loss of engine power increases the risk of a crash.

To remedy this defect, dealers will replace the e-throttle assembly on all affected motorcycles, free of charge.

Please contact your authorized KTM dealer (log onto [www.ktm.com](http://www.ktm.com) for a complete dealer listing) as soon as possible to arrange having the e-throttle assembly replaced. It is suggested that you call your local authorized KTM dealer to make an appointment to have the recall repair performed. The procedure will take approximately 30 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule and if they need to order replacement parts. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer.

If you have any questions related to the content of this letter, please contact KTM North America Customer Relations at (888) 985-6090 for assistance.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact KTM motorcycles Customer Relations at the number above for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
KTM North America, Inc.

**KTM NORTH AMERICA, INC.**

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1119 Milan Avenue // Amherst, OH 44001  
[www.ktm.com](http://www.ktm.com)

The KTM logo is displayed in a bold, black, italicized font against a solid orange background.