

IMPORTANT SAFETY RECALL

April 24, 2026

GILLIG Campaign ID Number: 26V-190

<Name>
<Title>
<Property>
<Address>
<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

GILLIG has decided that certain model year 2023 to 2024 Low Floor battery electric transit buses manufactured between 07/12/2023 and 07/23/2024 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 120, "Wheels and Rims - Other Than Passenger Cars." due to the incorrect indication of the rear GAWR on the vehicle certification label.

What The Issue Is: *A limited population of Low Floor battery electric buses was built with Michelin 305/85R22.5 X InCity Grip D (Load Range J) tires on the rear axle. The resulting combined maximum tire load capacity for this rear axle configuration is 28,640 lbs. (dual). The certification label affixed on the vehicle indicates a rear GAWR of 29,000 lbs. An incorrect GAWR can lead to unintentionally overloading the vehicle, increasing the risk of a crash. According to FMVSS 120, the sum of tire load ratings per axle must be greater than or equal to the axle's GAWR. In addition, 49 CFR 567.4, the label must accurately state the vehicle GVWR/GAWR and tire data. As a result of the above, Gillig has decided to initiate a recall campaign for the vehicle population that may be affected by the non-compliance.*

What We Are Asking You To Do:

- 1. Review the enclosed VIN list to identify the buses affected by this recall.*
- 2. Replace the certification label according to the installation procedure provided by GILLIG.*
- 3. After the repair is complete, destroy the old label and return the VIN sheet stating that the recall service has been completed*

What GILLIG Will Do For You:

- 1. GILLIG will provide you with replacement labels and a procedure for their installation on the vehicles.*
- 2. GILLIG will pay a reasonable warranty claim for performing this function. GILLIG estimates a maximum time of 10 min. per vehicle required by repair.*

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Any questions regarding this information should be directed to gillig-service@gillig.com.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.

All vehicles affected by this recall will be repaired at no cost to the customer, under the terms of Gillig's manufacturer warranty.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please complete the attached Change of Ownership card and email it to gillig-service@gillig.com

We regret any inconvenience that this situation may cause you. GILLIG wants to assure you that we are concerned about customer safety and your continued satisfaction with our products

Sincerely,

GILLIG, LLC

**Victor Doran
Executive Director, Quality & Service**

**CC: Kurt Vorsatz, V.P., Engineering, GILLIG LLC
Marco Genova, Product Safety & Compliance, GILLIG LLC**

Change of Ownership/Address correction

If you do not own the vehicle shown in this notice, please fill in the following information as applicable:

Vehicle sold/transferred/traded

Vehicle scrapped/total loss

Never owned this vehicle

Other

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space below.

Name

Address

City

State

ZIP