VOLVO

IMPORTANT SAFETY RECALL

VOLVO RECALL # RVXX2602

NHTSA RECALL # 26V186

This Notice applies to your vehicle, see enclosed "Notice of Vehicle Recall."

DEAR VOLVO TRUCK OWNER:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that 2025-2026 VNL (4) vehicles manufactured from 2024-05-28 to 2025-12-11 fail to conform to Federal Motor Vehicle Safety Standard No. 121, "Air Brake Systems".

SAFETY DEFECT

Certain Volvo VNL (4) vehicles built with a specific configuration of rear suspension, rear axle arrangement, brake chamber size and traction control do not meet FMVSS 121 (S5.3.4) release timing requirements.

SAFETY RISK

The specified vehicles do not meet the brake release timing requirement of a maximum of 0.55 seconds with testing showing 0.61 seconds. While a non-compliant brake release timing may increase crash risk, the condition is not noticeable to the driver.

PRECAUTIONS YOU CAN TAKE

There are no precautions you can take other than to have your vehicle repaired by a Volvo Parts and Service Center.

Vehicles will be recalled, and an additional brake valve and fittings will be added to the service brake pneumatic plumbing. Recall repairs will be performed at no cost to you.

TIME REQUIRED FOR THE REPAIR

The time required to repair your vehicle is approximately 5 hour(s).

WHAT YOU SHOULD DO

You should contact the nearest Volvo Parts and Service Center and make an appointment.

You can locate the closest Volvo Parts and Service Center by going online to https://www.volvotrucks.us/ and selecting "Find a Dealer " or by calling our toll-free number: (800) 528-6586.

NOTICE REGARDING LEASED VEHICLES

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

OWNER RECALL RESPONSE CARD

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

ASSISTANCE/ COMPLAINTS:

If your vehicle has not been repaired within a reasonable time after delivering it to a Volvo Parts and Service Center, please contact:

Volvo Trucks North America
Vehicle Certification and Compliance
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

If you still cannot obtain satisfaction, and your dealer or Volvo is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

PRE-NOTIFICATION REMEDIES:

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. To qualify, repairs must have been completed between March 23, 2025 and August 28, 2026.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

VOLVO TRUCKS NORTH AMERICA