

4/22/2026

<Customer Name>
<Address 1>
<Address 2>
<City> <State> <ZIP code>

This notice applies to your **<Model Year> Grand Design <Brand> <Model>**, VIN: **<VIN>**

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Grand Design RV has determined that a safety defect exists in certain 2025–2026 Lineage Class C motorhomes. A recall to address this issue was initiated effective 5/11/2026.

Why is this recall being conducted?

Your motorhome may be equipped with an entry door position switch that does not make adequate contact to read that the door is closed, which can allow the steps to deploy unexpectedly. A recall has been issued to reposition the switch, so it makes sufficient contact. This repair will be performed free of charge.

What are we doing about the problem?

Dealers will reposition the switch to ensure it makes full contact and the steps operate as expected. This repair is expected to take no more than 1 hour.

What should you do?

Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a dealer is significant, contact us at 574-825-9679 (choose the “Recall” prompt) or email recall@granddesignrv.com to discuss other arrangements.

What if you no longer own this vehicle?

Notify Grand Design by phone (574-825-9679), fax (574-825-9249), or email (registration@granddesignrv.com). Please include your 17-digit VIN in all correspondence.

Questions or concerns?

Contact Grand Design by phone (574-825-9679, “Recall” prompt), fax (574-825-9249), or email (recall@granddesignrv.com).

Lessor notice: If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Prior repair reimbursement: If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement. Submit your request in writing with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If the repair is not made without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit www.safercar.gov.

We apologize for any inconvenience; your safety is our primary concern.

Sincerely,
Grand Design RV, LLC

4/22/2026

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