

IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

This notice applies to your vehicle, VIN: [REDACTED]
Replace Rear Center Seatbelt
MBUSA ID: 2026040002, NHTSA Recall ID: 26V172

May, 2026



- The remedy is now available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealer as soon as possible.
- This repair will be provided **FREE** of charge.

Dear Mercedes-Benz Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has decided that certain model year 2026 GLC vehicles fail to conform to Federal Vehicle Safety Standard (208 S7.1.1.5 (Occupant Crash Protection) and FMVSS 209 S2 (Seat belt assemblies). **Our records indicate that your vehicle is included in the affected population.**



What is the issue?

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2026 GLC (254 platform) vehicles, a seat belt variant without the additional child seat protection function might have been installed in the center rear seating position. As a result, the vehicle fails to comply with the requirements of Federal Motor Vehicle Safety Standards (FMVSS) 208 and 209. This function allows the seat belt to lock to properly secure a child restraint system. If this function is missing, a child seat may not be correctly restrained, which increases the risk of injury for occupants in a child seat in the event of a crash.



What will your Mercedes-Benz Dealer do?

An authorized Mercedes-Benz dealer will check the center rear seat belt assembly on the affected vehicles and replace it, if necessary. **This vehicle repair will be provided at no cost to you.** While the repair time can be up to **2 hours**, your dealer can provide you with a better estimate of the overall time for this visit. As a matter of normal service process, the authorized Mercedes-Benz dealer will also check for other repair measures that might be applicable to your vehicle, which may increase the required working time. You will not be charged for other services or repairs unless so requested.



Steps to take:

- If you have not already had your vehicle repaired for this recall, find your nearest authorized Mercedes-Benz dealer at **www.mbusa.com/recall** to schedule your recall repair.
- Please mention you are scheduling an appointment for Mercedes-Benz recall **2026040002**.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall immediately.

Sincerely,
Mercedes-Benz USA

Don't wait. Find an authorized Mercedes-Benz dealer near you at www.mbusa.com/recall and schedule the recall repair right away.



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What if I no longer own or drive the vehicle or would like to update my contact information?

In the event you need to update your contact information or have updates concerning the vehicle, please visit www.mbusa.com/recall (or scan the QR Code to the left), submit your VIN using the VIN recall lookup tool, and complete the "Recall Contact Information" section on the website. If possible, please provide any contact information of the current owner/driver so we can contact them.

Additional Information for Owners:

A VIN-based recall lookup tool is available at www.mbusa.com/recall, which can be used to check whether a vehicle has been subject to a safety recall, or had the remedy performed. Should you have any questions or encounter any difficulty regarding this recall, please contact an authorized Mercedes-Benz dealer.

Should an authorized Mercedes-Benz dealer be unable to address your concerns, please contact us at **1-(800) FOR-MERCEDES (1-800-367-6372)**. We are always happy to hear from you.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, Pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171); or go to <https://www.nhtsa.gov>.

Don't wait. Find an authorized Mercedes-Benz dealer near you at www.mbusa.com/recall and schedule the recall repair right away.

