



IMPORTANT SAFETY RECALL
NHTSA Recall No. 26V171

Date: August 7, 2026

[REDACTED]

Attn: [REDACTED]

[REDACTED]

[REDACTED]

This notice applies to your vehicle: 3C6MRVUGXP [REDACTED]

Dear Cobb County Department of Transportation:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that certain 2023-2024 RAM ProMaster vehicles equipped with an emergency window, Part Number TX11298 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 226, "*Ejection Mitigation*." Our records indicate that your vehicle may be affected by this safety recall.

Why is a recall being issued?

The emergency window installed on affected vehicles may not meet the retention requirements of FMVSS No. 226, "*Ejection Mitigation*." In certain crash conditions, especially a rollover, the emergency window may not provide the required level of retention to help prevent occupant ejection.

An occupant may be partially or completely ejected through the window opening in a crash, which can increase the risk of serious injury or death.

What will BraunAbility do?

BraunAbility now has a remedy available for this recall. Your authorized BraunAbility dealer will replace the affected emergency window with a compliant emergency window that meets FMVSS No. 226 requirements.

This repair will be completed **at no charge** to you. Dealers have been provided the necessary repair instructions. The repair is expected to take approximately six hours, although your dealer may require your vehicle for a longer period based on scheduling and service-center workload.



What should you do?

Please contact your local authorized BraunAbility dealer as soon as possible to arrange an appointment to have this safety recall completed. You can locate a dealer at www.braunability.com or contact 800-488-0359, option 1 to locate the closest dealer.

When scheduling your appointment, provide your dealer with your vehicle identification number (VIN) and reference **NHTSA Recall No. 26V171**.

What if you already paid for this repair?

If you paid to have this corrective action completed before receiving this notice, you may be eligible for reimbursement. Please contact the BraunAbility Customer Experience Group for reimbursement information and instructions.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. If you no longer own the vehicle, complete a Change of Ownership card by contacting BraunAbility Customer Care at 800-488-0359, option 1.

Need help?

If you have questions or concerns regarding this recall, or if you need assistance locating an authorized BraunAbility dealer, please contact the **BraunAbility Customer Experience Group at 800-488-0359, Option #1**.

If BraunAbility is unable to remedy this noncompliance within a reasonable time and without charge, you may contact the National Highway Traffic Safety Administration at:

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590
1-888-327-4236 (TTY: 1-800-424-9153)
www.nhtsa.gov

We apologize for any inconvenience this recall may cause. Your safety is important to us, and we appreciate your prompt attention to this matter.

Sincerely,

BraunAbility Customer Experience Group