



IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Recall Number: 26V170

Transport Canada Number: N/A

Altec Identifier: CSN-3295

May 15, 2026

Dear Altec Owner,

For US owners, this notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. For Canadian owners, this notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AC40E, DT65E/H, and DT85E/H units mounted on Freightliner M2 Plus Chassis built from January 2025 to November 2025. These units could be missing an adapter harness connecting to the Freightliner trailer lights circuit on the affected units. This can cause the lighting circuit to overload resulting in the vehicle body lights, including the marker lights and trailer lights, failing to operate correctly. Insufficient lighting can lead to lack of vehicle visibility, **increasing the risk of death or serious injury**.

Refer to the included notice for the items covered under the Altec Warranty Policy. If you had this repair performed before you received this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Compare your unit's identifying information with the provided list to verify your unit is affected. You may also contact Altec or view your fleet through Altec Connect to determine if there are any other outstanding notices.

The inspection and repair, consisting of installing the missing adapter harness, can be performed by a qualified person or you may contact Altec for further assistance. The inspection is expected to take 30 minutes and one person to complete. The repair is expected to take 30 minutes and one person to complete. All work will be performed at no charge to the customer when presented for repair.

Please be aware that Altec Service will not service units over 25 years old, as indicated by the unit's serial number. If your unit has reached 25 years since manufacture, Altec Service will not carry out the work described in this notice. This work must be performed by a qualified person and is covered by the listed warranty considerations.

If your model is on the obsolete list, it has reached Altec's recommended end of product life, and Altec recommends removing it from service. Warranty coverage for obsolete units addressed in this notice will not apply. Unit status for End of Service or End of Product Life will be included with the provided unit list. Contact Altec for further guidance if needed.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

For US owners: If Altec fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 888-327-4236 (TTY 888-275-9171) or go to <http://www.nhtsa.gov>.

For Canadian Owners: If you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products. Thank you for your immediate attention on this important matter.

Freightliner Adapter Harness

Units Affected: Certain AC40E, DT65E/H, and DT85E/H units mounted on Freightliner M2 Plus Chassis built from January 2025 to November 2025. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec has learned that the affected units could be missing an adapter harness connecting the Freightliner trailer lights circuit. This can cause the lighting circuit to overload resulting in the vehicle body lights, including the marker lights and trailer lights, failing to operate correctly. Insufficient lighting can lead to a lack of vehicle visibility, increasing the risk of death or serious injury. Altec has created a kit containing a harness to prevent the lighting circuit from overloading.



WARNING

Death or serious injury could result from a vehicle crash. The chassis lighting circuit can become overloaded and not operate correctly, resulting in reduced visibility to other motorists and failure to meet the Federal Motor Vehicle Standard for lighting. Install the missing adapter harness.

Customer Action: Inspect the lighting circuit using the Inspection Procedure beginning on page 2. Depending upon the results of this inspection, order and install the Freightliner Adapter Harness Installation Kit, part number 992095117. Complete this inspection and repair, or contact Altec to complete this work, by the next preventive maintenance cycle or within 30 days of receipt of this notice, whichever comes first.

Subsequent damage due to failure to perform the required action(s) in the time period allowed will not be covered by warranty.

Ask your service provider to check for any outstanding notices at your next appointment.

Requirements: The inspection is estimated to take 30 minutes and one person to complete. The repair is estimated to take 30 minutes and one person to complete.

Completion and Warranty: The inspection and repair are covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer’s warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45.00 for the labor to perform the inspection and up to \$45.00 for the labor to perform the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the work at the owner’s location.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	1.0 hr (Service); 0.5 hr (Other)
Repair labor	1.0 hr (Service); 0.5 hr (Other)
Account #	010.0994.43156.000.9621.000
Travel	Not included
NHTSA code	90
Prime fail P/N	N/A
Kit instructions	992095108

Altec Use Only			
Description	Part No.	Qty	Warranty
Freightliner adapter harness installation kit	992095117	1	Yes

Inspection Procedure

Required Tools

- Normal mechanic's hand tools
1. Read and understand all steps of the instructions before beginning the procedure. Wear appropriate personal protective equipment (PPE) following your employer's requirements.
 2. Position the unit on a level surface, apply the parking brake, and turn off the engine. Remove the key from the ignition, and secure it following your employer's vehicle lockout/tagout (LOTO) procedure. Chock the wheels.
 3. Under the tailshelf, locate the electrical harness to the Altec-supplied trailer plug (refer to Figure 1).



Figure 1 — Trailer Plug

4. Follow the length of the harness from the trailer plug to the trailer receptacle harness. Confirm if the trailer receptacle harness is connected to the adapter harness shown in Figure 2.
 - If the adapter harness is installed, no repair is required. Proceed to step 5.
 - If the adapter harness is not installed, repair is required. Proceed to step 6.
 - If the unit is equipped with a different electrical configuration than is shown in Figure 2, contact Altec Technical Support at 1-877-GO ALTEC (1-877-462-5832) option 4 for further instruction. Do not complete the remaining steps in this inspection.

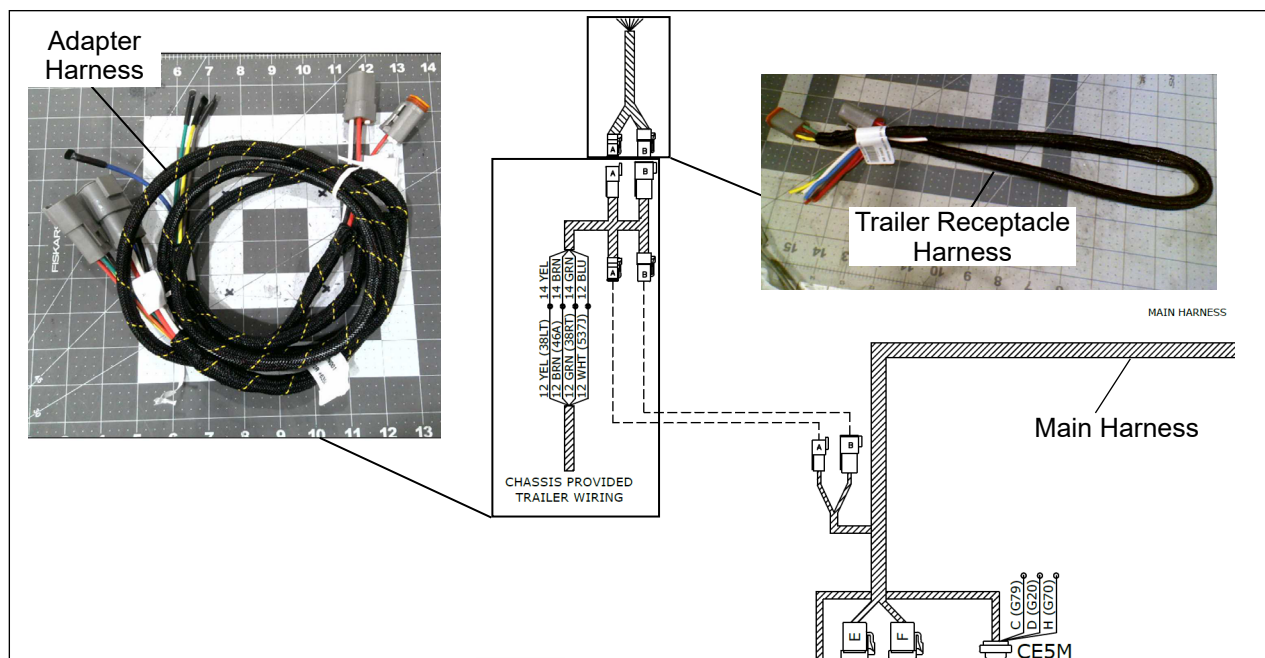


Figure 2 — Inspecting the Electrical Harness

5. No repair is required.
 - a. Put the unit back into service.
 - b. Complete the Inspection Sheet at the end of this notice, and return it to Altec.
 - c. If the inspection was performed by Altec, mark this notice as complete on the Service Request.
 - d. Do not complete the remaining step in this notice.

6. Repair is required.
 - a. Put the unit back into service while awaiting repairs. Do not operate the unit in low light conditions until the repair is complete.
 - b. Order the Freightliner Adapter Harness Installation Kit, part number 992095117.
 - c. Arrange for the installation of the required kit using one of the following methods.
 - Contact Altec Service to schedule the installation of the kit.
 - Contact Altec Parts to order the kit, and schedule for your own technician or your third party provider to install the kit.
 - d. Do not complete the Inspection Sheet at the end of this notice. Completion of the notice will be documented after the vehicle is repaired.
 - e. Install the kit upon receipt.
 - f. Put the unit back into service.

INSPECTION SHEET

Complete this form and submit it to Altec to document a completed inspection that results in no repair or a repair that did not require a parts kit to complete.



Product Safety

Choose one of these options for submission.

- Scan the Product Safety QR code and complete the form.
- Complete, scan, and email this page to product.safety@altec.com
- Online through the customer portal – Altec Connect*



Altec Connect

*If the customer or the customer’s warranty provider performs the repair, submit a warranty claim through Altec Connect to be reimbursed for the cost of the parts and/or labor.

Model	Altec Unit Serial Number	Date Inspected

Company Name _____ Phone _____

Service Company Name _____ Phone _____

Company Contact _____

Company Mailing Address _____

City _____ State/Province _____

ZIP/Mailing Code _____ Country _____

Signature _____

Submission of this form does not order parts or schedule service from Altec.

Contact Altec for more information or to schedule the work to be done by Altec.

Make copies of this form for additional units if needed.