IC Bus, LLC
2701 International Drive
Lisle, IL 60532 USA

international.com

IMPORTANT SAFETY RECALL 26504

MAY 2026

NHTSA RECALL NO. 26V168

THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain 2023 thru 2027 IC Bus™ CE Series school buses built 01/10/2023 thru 02/17/2026 and 2025 thru 2027 IC Bus™ Electric CE Series school buses built 02/08/2024 thru 02/12/2026 with side emergency exit doors, right or left (feature codes 0047DJC, 0047DCL, or 0047DCP) fail to conform to Federal Motor Vehicle Safety Standard No. 221, "School Bus Body Joint Strength."

REASON FOR THIS SAFETY RECALL

Certain school buses fail to comply with the requirements of Federal Motor Vehicle Safety Standard 221 Section 5.1, "School Bus Body Joint Strength." The side emergency door interior vertical joints were built without sufficient epoxy coverage.

RISK TO MOTOR VEHICLE SAFETY

In the event of a crash, the interior joint may separate.

DEFECT REMEDY

The remedy will involve inspecting the side emergency door interior vertical joints for epoxy and adding screws if epoxy is not present. The repair will be performed free of charge and take approximately 45 minutes to 2 hours to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at http://www.icbus.com or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 01/10/2023 thru 05/30/2026. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to http://www.safercar.gov.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.