



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) appearing on the attached list

April 2026

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect, which relates to motor vehicle safety, exists in certain 2026 G5 transit buses produced between March 27, 2002, and March 2, 2026, using the Q-Straint "Slide 'N Click Wheelchair Securement Rotating Anchorage" system. They affect MBII and G5 models built on Ford and GM chassis as well as CT-Series built on Ford Transit chassis.

Why is it being recalled?

In certain buses equipped with Q-Straint's Slide N' Click wheelchair securement systems, some floor anchor screw caps may not have been properly pushed all the way to the bottom during installation, possibly allowing the tie-downs to not lock completely or slip off the anchor in the occurrence of a collision.

What is the safety issue?

Should a tie-down be improperly locked, a wheel chair occupant may suffer injuries if a collision occurs. Micro Bird is not aware of any incident involving this defect.

What are we asking you to do?

Using the instructions attached to this letter, inspect and, if applicable, adjust the screw cap so that you can easily slide and lock the retractor to the floor anchorage. Test the system according to the instructions. The remedy should take approximately 2 minutes per anchor to complete.

After making the correction(s):

- 1- Complete and sign for each of your vehicles the form section of the List of Recalled Vehicles included with this Notification.
- 2- Once you have completed or declined the recall for all your vehicles, visit <https://supportclient.microbird.com> and submit the completed and signed List of Recalled Vehicles to the Recall portal on the Form tab of Recall 26-120-AVC. It will allow us to update our files.

If you have never registered on our Recall portal, please create a user account by entering your Portal ID that appears on the List of Recalled Vehicles. You will need to do it only once; for later visits you will need to log in with the email address and the password used to create your account. The Portal ID will then become useless and unusable.

Micro Bird USA LLC will reimburse labor to mitigate this recall at no charge, but it will be your responsibility as owner to mitigate the impact of this recall.

Please send any question or concern regarding this recall campaign to recall@microbird.com, with **26-120-AVC** or **26V148** in the Subject.

Should Micro Bird USA LLC fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-888-275-9171); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form below and send it to Micro Bird Corp. by email at recall@microbird.com using **26-120-AVC** or **26V148** in the Subject area. The information you provide will be used to update our files and, if needed, notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Recall 26-120-AVC / NHTSA Recall 26V148

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- ☐ This vehicle was stolen.
- ☐ This vehicle was destroyed.
- ☐ The company changed its name or moved (indicate the new name/address and phone number):

- ☐ I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____