

IMPORTANT SAFETY RECALL

[DATE]

GILLIG Campaign ID Number: 26V-144

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

GILLIG has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 to 2026 Low-Floor hybrid transit buses manufactured between 10/13/2023 and 02/15/2026 and may be affected by a safety defect caused by a defective High-Voltage cable produced by a specific supplier.

This final owner notification applies to the vehicle(s) identified on the enclosed VIN list. It follows the initial interim owner notification dated April 14, 2026, which advised you that a second notification would be sent when the final corrective action became available. The permanent corrective action is now available.

What The Issue Is:

GILLIG has determined that the high-Voltage cable connecting the roof-mounted inverter to the drive unit installed on the chassis of a population of GILLIG Low-Floor hybrid buses, contains a splice connection that reduces the amp capacity rating of the high-voltage cable below the design requirements. In certain operating conditions requiring high current demand, if there is insufficient amp capacity, the high-voltage cable may overheat and compromise the high-voltage isolation of the cable. This condition may increase the risk of vehicle fire. As a result, GILLIG has decided to initiate a safety recall campaign for the vehicle population that may be affected by the issue.

**What We Are Asking
You To Do:**

- 1. Review the enclosed VIN list to identify the buses affected by this recall.***
- 2. Expect a contact call from GILLIG customer service to schedule the permanent repair of the affected vehicles.***
- 3. Make the affected vehicles available for permanent repair once scheduled.***

**What GILLIG Will Do
For You:**

1. **GILLIG is ready to deploy the permanent corrective action for this recall.**
2. **The permanent corrective action will replace the affected High-Voltage cable with a newly designed High-Voltage cable that meets the full capacity demand of the application.**
3. **GILLIG, through Allison, will reprogram the affected vehicles to restore the hybrid powertrain to its normal operating power.**
4. **The permanent repair will be performed at no cost to you. GILLIG estimates a maximum time of 16 hours per vehicle required to perform this repair.**

Any questions regarding this information should be directed to gillig-service@gillig.com.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days. All vehicles affected by this recall will be repaired at no cost to the customer, under the terms of Gillig's manufacturer warranty.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please complete the attached Change of Ownership card and email it to gillig-service@gillig.com

We regret any inconvenience that this situation may cause you. GILLIG wants to assure you that we are concerned about customer safety and your continued satisfaction with our products

Sincerely,

GILLIG, LLC

Victor Doran, Executive Director, Quality & Service

**CC: Kurt Vorsatz, V.P., Engineering, GILLIG LLC
Marco Genova, Product Safety & Compliance, GILLIG LLC**

Change of Ownership/Address correction

If you do not own the vehicle shown in this notice, please fill in the following information as applicable:

☐ ***Vehicle sold/transferred/traded***

☐ ***Vehicle scrapped/total loss***

☐ ***Never owned this vehicle***

☐ ***Other***

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space below.

Name

Address

City

State

ZIP