



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [INSERT VIN]

Recall Campaign No. 26V-143: Rear Seat Belt Fixing Bolt Connection

Name  
Address 1  
Address 2  
City, State, Zip

Remedy is  
Available

May 2026

Dear Rolls-Royce Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rolls-Royce Motor Cars Ltd has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020-2026 Rolls-Royce Cullinan motor cars. Our records indicate that you are the owner of a potentially affected motor car.

### Why are we contacting you?

We are pleased to inform you that we are ready to perform this recall. **We kindly request that you contact your authorized Rolls-Royce Motor Cars dealer to arrange an appointment to have this important update performed as soon as possible.**

### What could happen?

Certain bolts which fix the left and right-side rear seat safety belts to the motor car, and certain bolts which fix the rear bench seat to the motor car (in motor cars equipped with this option), may not have been tightened to specifications and, over time, could loosen. The safety belt webbing could be damaged. Also, in the event of a collision, the safety belts may not provide sufficient restraint, or the rear bench seat backrest could move forward if goods were present in the rear luggage compartment. This could increase the risk of injury.

*Prior to having this remedy performed, and in the interest of your safety, we recommend not using the rear seating positions and not carrying goods in the rear luggage compartment.*

If you are not the only driver of this motor car, please advise all other drivers and passengers of this important information.

### What will Rolls-Royce do?

The affected fixing bolts will be checked and, either tightened to specifications or replaced, as necessary. The condition of the left and right-side rear seat safety belts will be checked and, if necessary, replaced. This will be performed *free of charge* and could take up to one day to complete.

There may be some options to help overcome the inconvenience of bringing your motor car in for service, if needed. Please contact your local Rolls-Royce Motor Cars dealer to check what may be available.

### What if I am not the current owner of this motor car?

If you are no longer the owner of this motor car, please use the enclosed postage-paid postcard to provide us with the name and address of the new owner. **If you are a motor car lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

### What if I have additional questions?

Should you have any questions about this recall, please contact your authorized Rolls-Royce Motor Cars dealer. If you need additional assistance, please contact Rolls-Royce Motor Cars Customer Relations and Services at 1-833-765-5727 or at [customer.relations@rolls-roycemotorcarsna.com](mailto:customer.relations@rolls-roycemotorcarsna.com).

If your Rolls-Royce Motor Cars dealer fails or is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience.

Sincerely,

Rolls-Royce Motor Cars NA, LLC

ROLLS-ROYCE  
MOTOR CARS