



SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR



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YV4H62GK9T1000000 R1036520260320 600352-01-EN_1

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
with Federal Law



NHTSA RECALL 26V136

April 3, 2026

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV4H62GK9T1000000

Dear Volvo Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC, on behalf of Volvo Car Group, has decided that certain Volvo vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 208 "Occupant Crash Protection". Models and model years:

Model Years	Models Included
2025-2026	EX30
2026	EX30 Cross Country (CC)

The reason for recall R10365:

Volvo has identified that certain EX30 and EX30 CC vehicles equipped with the Premium Sound system may experience a loss of interior audio.

The seat belt warning system may not activate the audible warning chime as intended. A seat belt warning chime that does not work correctly may not remind you to buckle your seat belt. Not wearing your seat belt can increase the risk of injury in a crash.

Recall action R10365:

The corrective action is to replace the affected terminals at the audio module connector, **free of charge**.

Please contact your authorized Volvo dealer for an appointment. This procedure will be completed at no cost and can take up to one hour to complete, however due to service scheduling your Volvo retailer may require your vehicle for a longer period.

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, please refer to Volvo Customer Care Center contact information in this letter.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information. Please refer to our contact information in this letter.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center:

1800 Volvo Place
Mahwah, NJ 07430

Or by phone at 1-800-458-1552, 6:00 AM to 9:00 PM, 7 days a week. You may also contact us by going to <https://www.volvocars.com/us/support/contact/>

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time, you may contact the NHTSA Administrator at:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

To learn more about Volvo safety recalls, scan the QR Code below or visit us at:
<https://www.volvocars.com/us/v/own/recall>



Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause, and we are working to have this important service completed as quickly as possible.

Sincerely,

A handwritten signature in blue ink, appearing to read "Vincent D'Auria".

Vincent D'Auria
Senior Manager Product, Safety and Compliance - Regulatory & Compliance 1-800-458-1552