IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

This notice applies to your vehicle, VIN: [redacted]
Check and Correctly Install Bowden Cable Release Mechanism
MBUSA ID: 2026030005, NHTSA Recall ID: 26V134

[redacted]

- **The remedy is now available for your vehicle.**
- **Schedule an appointment with your authorized Mercedes-Benz dealer as soon as possible.**
- **This repair will be provided FREE of charge.**

May 2026

Dear Mercedes-Benz Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year ("MY") 2026 GLA 250 vehicles. **Our records indicate that your vehicle is included in the affected population.**



What is the issue?
MBAG has determined that on certain MY2026 GLA (247 platform) vehicles, the bowden cable on the release mechanism for one or more doors might not have been properly mounted. In this case, the bowden cable could detach, preventing the affected door from being opened from the inside. **A door that cannot be opened may trap occupants inside the vehicle, increasing the risk of injury.**



What will your Mercedes-Benz Dealer do?
An authorized Mercedes-Benz dealer will check the bowden cables on the doors of the affected vehicles and mount them correctly, if necessary. **This vehicle repair will be provided at no cost to you.** While the repair time can be approximately **1.5 hours**, your dealer can provide you with a better estimate of the overall time for this visit. As a matter of normal service process, the authorized Mercedes-Benz dealer will also check for other repair measures that might be applicable to your vehicle, which may increase the required working time. You will not be charged for other services or repairs unless so requested.



Steps to take:

- If you have not already had your vehicle repaired for this recall, find your nearest authorized Mercedes-Benz dealer at **www.mbusa.com/recall** to schedule your recall repair.
- Please mention you are scheduling an appointment for Mercedes-Benz recall **2026030005**
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall immediately.

Sincerely,
Mercedes-Benz USA

Don't wait. Find an authorized Mercedes-Benz dealer near you at www.mbusa.com/recall and schedule the recall repair right away.

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What if I no longer own or drive the vehicle or would like to update my contact information?
In the event you need to update your contact information or have updates concerning the vehicle, please visit **www.mbusa.com/recall** (or scan the QR Code to the left), submit your VIN using the VIN recall lookup tool, and complete the "Recall Contact Information" section on the website. If possible, please provide any contact information of the current owner/driver so we can contact them.

Additional Information for Owners:
A VIN-based recall lookup tool is available at **www.mbusa.com/recall**, which can be used to check whether a vehicle has been subject to a safety recall, or had the remedy performed. Should you have any questions or encounter any difficulty regarding this recall, please contact an authorized Mercedes-Benz dealer.

Should an authorized Mercedes-Benz dealer be unable to address your concerns, please contact us at **1-(800) FOR-MERCEDES (1-800-367-6372).** We are always happy to hear from you.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, Pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171); or go to https://www.nhtsa.gov.

Don't wait. Find an authorized Mercedes-Benz dealer near you at www.mbusa.com/recall and schedule the recall repair right away.