



Escape Trailer
43851 Industrial Way
Chilliwack, British Columbia, Canada
V2R 4L2

March 13, 2026

IMPORTANT SAFETY RECALL
This notice applies to your vehicle, {VIN}

Dear Valued Customer,

Subject: Safety Notice – Spare Tire Carrier Replacement
2025 MODELS: E17, E19, E21, E5.0 INCLUSIVE.
US Recall: #26V132 Canada: #2026-105

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Escape Trailer Industries has decided that a defect, which relates to motor vehicle safety exists in certain 2025 E17, E19, E21, and E5.0 recreational trailers. The spare tire carrier may have incorrect welding, which can cause the spare tire carrier to detach from the trailer.

A detached spare tire carrier can become a road hazard for other vehicles and increase the risk of crash or injury.

In the interest of safety, Escape Trailer Industries is providing a replacement spare tire carrier at no cost and is requesting that the currently installed carrier be replaced, regardless of its apparent condition. This replacement will take approximately 30 minutes.

Corrective Action

- 1) Immediately remove the current spare tire carrier on your trailer. Until the replacement is completed, **DO NOT OPERATE YOUR TRAILER WITH THE CURRENT**

SPARE TIRE BRACKET INSTALLED. The following are instructions for removing this bracket.

- a. Safely Park your trailer on a level surface and chock the tires.
- b. Remove the cover on the spare tire at the rear of the trailer.
- c. Using a 13/16" socket, remove the three (3) lug nuts holding the spare tire in place
- d. With the help of a second person (if needed), remove the spare tire.
- e. Using a 1/2" socket and wrench, remove the two (2) bolts that are at the base of the carrier, and which secure it to the bumper (see photo #1)
 - i. NOTE: there will be a nut on the underside of each bolt that will need to be secured with a 1/2" wrench.



Photo #1

- 2) Contact the Escape Trailer After Sales Department to receive a new spare tire carrier. Please reach out through one of the two following methods.
 - a. Web page (<https://escapetrailer.com/after-sales-support/>)
 - b. Telephone: 604-703-1650A replacement spare tire carrier meeting Escape Trailer Industries' current specifications will then be shipped to you. *New mounting bolts, washers and nyloc nuts will also be included.*
- 3) Install the new carrier simply by reversing these steps. When installing the new bolts, they should be torqued to 19 ft lbs.

The replacement procedure is straightforward and can typically be completed by you using basic hand tools. If you need to locate an authorized repair facility, please go to [After Sales Support - Escape Trailer](#) or Escape Aftersales Department 1-855-703-1650.

If you have any questions regarding this notice or the replacement process, please contact Escape Trailer Industries' After Sales Department at 1-855-703-1650. If your dealer fails or is

unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a formal complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://safer.gov>.

What if you are a Lessor?

Federal Law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

What if you have already paid for this repair?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts to: Escape Trailer Industries 43851 Industrial Way Chilliwack, British Columbia, Canada V2R 4L2, or support@escapertrailer.com or by logging a help ticket on our website [After Sales Support - Escape Trailer](#).

What if you no longer own the vehicle?

If you no longer own the vehicle, please contact the Aftersales Team at 1-855-703-1650.

We regret any inconvenience this action may cause and we appreciate your cooperation.

Your safety is our priority.

Sincerely,

Steve Martens

Director of Supply Chain and Aftersales Support
Escape Trailer Industries GP