



RIZON
2429 S. Peck Road
Whittier CA 90601

FIRST-CLASS MAIL
U.S. POSTAGE
PAID
CINNAMINSON, NJ
PERMIT 579

SAFETY RECALL NOTICE

[REDACTED]
[REDACTED]
[REDACTED]

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT!



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IMPORTANT!



RIZON

A Daimler Truck Brand

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, see VIN referenced below

March 30, 2026

IMPORTANT!

- ❖ Please be advised that your 2024 or 2025 Model Year FEC7K, FEC9K or FECXK RIZON truck referenced by VIN below is open for a safety recall related the vehicle control unit programming.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

**SAFETY RECALL NOTIFICATION – C10136 – HV System 0% State of Charge While Stationary
NHTSA SAFETY RECALL – 26V126**

Vehicle Identification Number –

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the vehicle control unit (VCU) on certain 2024 and 2025 model year FEC7K (E16L/E16M), FEC9K (E18L/E18M) and

2429 S. Peck Road, Whittier CA 90601

www.RIZONTRUCK.com

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

If you're searching for a Dealer or
Parts and Service Center in your
area, try the "Find a Dealer" link at:

www.rizontruck.com

Owner/Address Correction:

REASON FOR CHANGE

- | | | |
|---|--|--|
| ☐ Truck Exported | ☐ Truck Totaled | ☐ Truck Scrapped/Out of Service |
| ☐ Truck Stolen | ☐ Truck Sold | ☐ Owner Address Correction |

FECXK (E18) RIZON trucks. While the vehicle is stationery, the State of Charge (SoC) incorrectly displays 0%, even when the vehicle is charged. The cause is an Electrical Control Unit transmitting error frames to the Vehicle Control Unit resulting in an error where the SoC is incorrectly displayed. In the worst case, the vehicle will remain at a standstill and cannot be driven, increasing the risk of a crash. The error can be temporarily resolved by performing an Ignition Switch On/Off cycle, which recovers the vehicle and results in correct SoC display.

The Battery Management System (BMS) and DC-Box (DCB) software will be reprogrammed with software correcting the direct charging box sequential counter error. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for C10136 repair is approximately 0.4 to 4.1 hours.

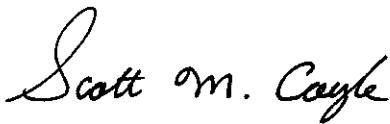
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized RIZON Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to RIZON on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at Mitsubishi Fuso Truck of America, Inc. regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your RIZON Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact RIZON Customer Service toll-free at 888-597-4966 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Sincerely,

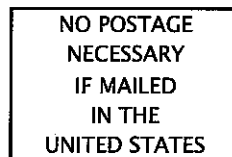


Scott M. Coyle
Vice President, Service Operations



POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDESBORO NJ 08085-9917





A Daimler Truck Brand

IMPORTANT SAFETY RECALL

March 30, 2026

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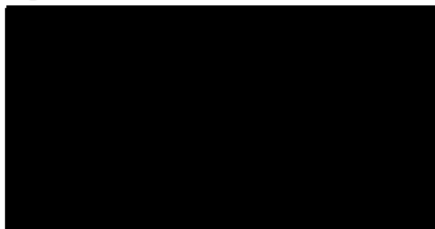
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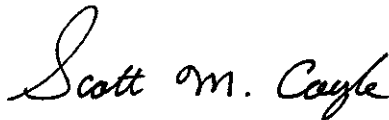
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