

## **IMPORTANT SAFETY RECALL**

This notice applies to the VIN identified in the address section printed below



**SUBARU**

Subaru of America, Inc.  
P.O. Box 9103  
Camden, NJ 08101-9877  
844-373-6614  
www.subaru.com

**Subaru Safety Recall WRD-26  
NHTSA Recall ID 26V-106  
March 2026**

**Dear Subaru Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subaru of America, Inc. (Subaru) has decided that a defect which relates to motor vehicle safety exists in certain 2025 model year Forester Hybrid Electric vehicles and 2026 model year Crosstrek Hybrid Electric vehicles.

You received this notice because our records indicate that you currently own one of these vehicles.

### **DESCRIPTION OF THE DEFECT AND SAFETY RISK**

If your vehicle is left parked when the fuel tank is near full capacity and the vehicle is exposed to a significant rise in ambient temperature, the fuel temperature and tank pressure may increase causing fuel to leak from the filler cap. A fuel leak in the presence of an ignition source increases the risk of a fire.

### **WHAT SUBARU WILL DO**

Subaru will replace the fuel filler cap gasket with an improved gasket incorporating an O-ring to enhance sealing performance, free of charge.

### **WHAT YOU SHOULD DO**

Please CONTACT YOUR Subaru retailer (dealer) immediately to schedule an appointment to have this safety recall completed at no cost to you.

- **It is highly recommended that you maintain the fuel level at half a tank or less until the repair has been completed.**
- **Until the repair can be completed, the vehicle should be parked outside and away from structures whenever the fuel level is more than half full.**

### **HOW LONG WILL THE REPAIR TAKE?**

The actual time to perform this repair is approximately 10 minutes. However, it may be necessary to leave your vehicle for a longer period of time to allow your Subaru retailer flexibility in scheduling.

### **OWNER INFORMATION**

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

### **CALIFORNIA REGISTERED OWNERS**

The California Air Resources Board requires that emission related campaigns be completed prior to California's vehicle registration renewal process; without this repair, you will not be able to register your vehicle during your next annual registration. Upon completion of this campaign, your California dealer will complete and provide you a "Proof of Correction Certificate."

If required, present the certificate to the California Department of Motor Vehicles (the "DMV") when renewing your California registration as proof of campaign completion. If the DMV does not request the certificate, we recommend that you keep it for your records.

In addition, the State of California requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. *Without the repair we are providing at no charge, your vehicle may not pass this test.*

**IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR**

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru retailer in your area would charge for the same repair.

Please submit the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete 17-digit vehicle identification number (VIN), and your name, with correct mailing address and telephone number online at <https://subaruclaims.autosolutionteam.com/app/subaru/Registration?activepanel=EventConsignee>, or send to the address listed below:

**Subaru of America, Inc.  
Attention: WRD-26 Recall  
2670 Executive Dr  
Indianapolis, IN 46241**

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

**IF YOU NEED FURTHER ASSISTANCE:**

To locate the nearest Subaru retailer, you can access our website at [www.subaru.com](http://www.subaru.com) and select 'Find a Retailer.'

For additional information, please go to: <http://www.wrd26.service-campaign.com>.

If you need additional assistance, please contact us directly:

- By e-mail: Go to <https://www.subaru.com/support/customer-support.html> and select 'Email Us'
- By telephone: 1-844-373-6614  
Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail:  
Subaru of America, Inc.  
Attn: Customer Advocacy Department  
P.O. Box 9103, Camden, NJ 08101-9877

To subscribe to the NHTSA Recall Notification email System, please go to:  
<https://www-odi.nhtsa.dot.gov/nhtsa/subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.NHTSA.gov>.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,  
Subaru of America, Inc.

*A subsidiary of SUBARU CORPORATION*