SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR

YV4H62GK9T1000000 R1036220260507 600444-01-EN_1

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789

IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation

Issued in Accordance with Federal Law

NHTSA

May 19, 2026

NHTSA RECALL 26V103

IMPORTANT UPDATE REGARDING YOUR VOLVO 2025 EX30 VEHICLE

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV4H62GK9T1000000

Dear Volvo Car customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC, on behalf of Volvo Car Group, is contacting you with an important and positive update regarding the safety notice we previously shared with you.

During our early investigations, we informed you about a potential issue affecting certain Volvo model year 2025 EX30 Single Motor Extended Range and Twin Motor Performance vehicles equipped with a specific type of high-voltage battery cells. As a precaution, we asked potentially affected customers to limit charging to 70% while we carried out a detailed technical investigation.

What has changed?
We are pleased to let you know that after completing further in-depth analysis, your vehicle **is NOT affected by this safety concern**. This means your car does not require any repair, inspection, or battery cell replacement.

What do you need to do?
You do not need to take any action and may now use your vehicle as normal. The 70% charging limit we previously advised can be removed, and your car can be charged up to 100% again. If you are unsure how to change this limit, please contact your Volvo Cars retailer.

We apologize for any inconvenience or concern this situation may have caused. Your safety and peace of mind are always our highest priority, and we appreciate your patience while we ensured your vehicle met our rigorous quality and safety standards.

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center: at 1-800-458-1552, 6:00 AM to 9:00 PM, 7 days a week. You may also contact us by going to https://www.volvocars.com/us/support/contact/

Thank you for being a valued member of the Volvo Cars family.

Sincerely,
Adam Kopstein
Volvo Car USA LLC
Regulatory & Compliance