

February 23, 2026



**IMPORTANT SAFETY RECALL – 26V-088**

This notice applies to the vehicle identification number in the label below.



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. The Shyft Group, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2024-2025 model year Blue Arc BA4L-800 model vehicles.

**What is the Defect?**

Due to potentially improperly hardened fasteners, steering gearbox mounting fasteners may loosen or back out of the steering gearbox over time.

**What is the Safety Risk?**

Loose or missing steering gearbox mounting fasteners may cause binding or inability to steer the vehicle which could increase the risk of a crash.

**What is the Warning?**

Initial loosening of the steering gear box mounting fasteners may occur without warning. However, as the loosening of the fasteners continue, drivers may notice excessive play or delay in response of the steering system. In certain cases, electrical fault codes related to the steering system may be displayed on the vehicle's instrument panel.



**What is the Remedy?**

Shyft will replace the steering gearbox mounting fasteners and washers of required hardness. The repair may take up to 20 hours and will be provided at no charge.

**What You Should Do:**

Prior to the remedy being applied, steering gearbox mounting fasteners should be inspected for looseness at the start of each shift. Call Blue Arc Customer Care Center at 800-237-7806 or email your company name, shipping address and the VIN of the affected unit(s) to [evsupport@bluearcev.com](mailto:evsupport@bluearcev.com) to coordinate having our technician(s) complete the work.

**Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Blue Arc Customer Care Center at 888-371-2209.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Blue Arc Customer Care Center at 888-371-2209. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

The Blue Arc Compliance Team



