



SAFETY RECALL NOTICE

VOLVO CAR USA LLC
PO Box 3757, Highland Park, MI 48203-9984

PRESORT
FIRST-CLASS
U.S. POSTAGE
PAID
VOLVO CAR



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YV4H62GK9T1000000 R8997820260306 600317-01-EN_1

Volvo A. Owner
13245 Main St.
Any City, US 12345-6789



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
with Federal Law



NHTSA RECALL 26V072

March 20, 2026

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV4H62GK9T1000000

Dear Volvo Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC, on behalf of Volvo Car Group, has decided that certain model year 2017 S60L vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 206, "Door Locks and Door Retention Components."

The reason for Recall R89978:

Volvo has identified that vehicle exposure to hot climate conditions over time, can cause the door latch to weaken and the retention hook for pawl spring in the side door latch to break. This can make the doors difficult to latch, or lead the driver/passenger to believe the door is securely closed when it is not. A door that is not securely latched could open while the vehicle is in motion, increasing the risk of injury to a vehicle occupant.

Symptoms include: difficulty closing the door or bouncing / not latching, or the open-door warning (AJAR switch) light illuminate in the Driver Information Module (DIM).

Recall action R89978:

The corrective action is to replace all four (4) door latches in both front and rear side doors with new improved door latches, free of charge. The repair should take approximately 2 hours to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, please refer to Volvo Customer Care Center contact information in this letter.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information. Please refer to our contact information in this letter.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center:

1800 Volvo Place
Mahwah, NJ 07430

Or by phone at 1-800-458-1552, 6:00 AM to 9:00 PM, 7 days a week. You may also contact us by going to <https://volvo.custhelp.com/app/homeV3>,

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time, you may contact the NHTSA Administrator at:

National Highway Traffic Safety
Administration 1200 New Jersey Avenue, SE.
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

To learn more about Volvo safety recalls, scan the QR Code below or visit us at:
<https://www.volvocars.com/us/v/own/recall>



Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause, and we are working to have this important Service completed as quickly as possible.

Sincerely,

A handwritten signature in blue ink, appearing to read "Vincent D'Auria". The signature is written in a cursive style and is positioned above the printed name and title.

Vincent D'Auria
Senior Manager Product, Safety and Compliance - Regulatory &
Compliance 1-800-458-1552