



Hyundai Motor America
P.O. Box 2704
Huntington Beach, CA 92647

NHTSA Recall Number: 26V-047
Hyundai Recall Number: 293
(MM/DD/YYYY)

IMPORTANT SAFETY RECALL

Instrument Panel Cluster Software Update

This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could result in an instrument panel display that fails to show critical safety information, increasing the risk of a crash.
- Please contact your nearest Hyundai dealer* to schedule the repair as soon as possible to avoid any inconvenience. To locate your nearest Hyundai dealer* and schedule your appointment, please call or visit:
1-855-371-9460 or www.hyundaiusa.com/campaignhome

This notice applies to your [Model Year] Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that certain **2025 – 2026 model year Tucson Hybrid, 2025 – 2026 model year Tucson Plug-In Hybrid, 2026 model year Tucson, 2026 model year Kona, 2026 model year Santa Cruz, 2026 model year Palisade, 2026 model year Palisade Hybrid, 2026 model year Santa Fe, 2026 model year Santa Fe Hybrid, 2026 model year Sonata, 2026 model year Sonata Hybrid, and 2026 model year IONIQ 5* vehicles** fail to conform to Federal Motor Vehicle Safety Standard No. 101, “Controls and Displays.” Hyundai is initiating Safety Recall 293 to update the instrument panel (“IP”) cluster. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

What is the problem?

The IP cluster display may reboot during vehicle operation, resulting in a blank display screen. An inoperative IP cluster image could fail to show critical safety information, such as the speedometer, fuel gauge, and certain on-screen notifications, increasing the risk of a crash.

What will Hyundai do?

Your Hyundai dealer* will update the IP cluster display software. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer* to schedule this software update as soon as possible.

The actual time required to perform the recall remedy on your vehicle will take less than 1 hour, however, your vehicle may be needed longer. To schedule an appointment with your preferred Hyundai dealer*, please call **1-855-371-9460** or visit:

1. www.hyundaiusa.com/campaignhome
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click the “Find a Dealer” button, and follow the onscreen prompts to schedule your service appointment.

Additional information

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.NHTSA.gov.

Your safety is our top priority. We urge you to take prompt action to address this safety recall for your vehicle by scheduling the necessary service as soon as possible. We sincerely apologize for any inconvenience this may cause and appreciate your attention to this matter.

Hyundai Motor America

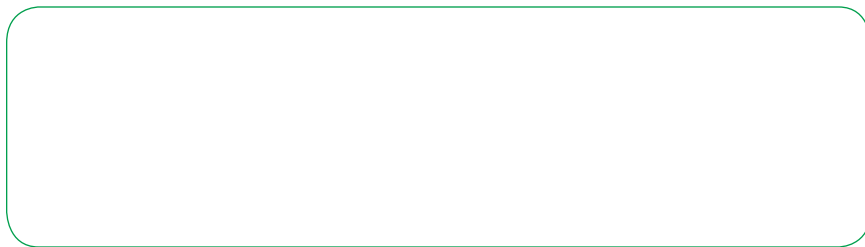
***Note: IONIQ 5 repairs can only be performed at IONIQ certified dealers.**

Importante Retiro del Mercado por Motivos de Seguridad — Si tiene preguntas llama al 1-800-633-5151 y oprima “1”



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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit www.hyundaiusa.com/campaignhome
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.