



 Alexis Fire Equipment
109 East Broadway
Alexis, IL 61412

 800-322-2284

 sales@alexisfire.com


 AlexisFire.com

****IMPORTANT SAFETY RECALL****

This notice applies to your vehicle, VIN 3ALHCYFE5RDVE7247

NHTSA Recall No: 26V029

January 28, 2026

Dear Alexis Fire Equipment Customer: 

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Alexis Fire Equipment has decided, based on information provided by Daimler Truck North America LLC (DTNA), that a defect which relates to motor vehicle safety exists in certain fire apparatus built on DTNA chassis equipped with a TufTrac Gen 2 suspension.

APPARATUS VIN: 

COMPONENT:

Axle clamp group fasteners on Daimler Truck North America emergency response chassis equipped with a TufTrac Gen 2 suspension.

PROBLEM DESCRIPTION:

On the affected vehicles, there is a possibility that axle clamp group fasteners were not tightened to the specified torque requirements during chassis assembly. If this condition exists, the fasteners may loosen over time and, in some cases, result in loose, broken, or missing axle clamp casting bolts.

CONSEQUENCE:

If this condition occurs, it could result in axle shift or impact to vehicle steerability. In the event of such a condition, there is an increased risk of a crash, which could result in injury or harm to vehicle occupants. This condition could occur without warning.

REPAIR PROCEDURE & CUSTOMER ACTION:

An authorized Daimler Truck North America service facility will inspect the axle clamp group fasteners on your vehicle and tighten them to the specified torque requirements. The axle clamp castings will be replaced as necessary. **This recall repair will be performed free of charge to the vehicle owner and is expected to take approximately four (4) hours to complete.**

Please contact an authorized Daimler Truck North America dealer to arrange an appointment for this recall repair and to ensure parts availability. You may locate an authorized service facility by





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visiting <https://northamerica.daimlertruck.com/brands/support>, selecting the appropriate brand icon, and using the “Find a Dealer” option.

You may also contact Alexis Fire Equipment Company for assistance in locating the nearest authorized Daimler Truck North America service facility.

Please be advised that failure to complete this recall within a reasonable time after receiving this notification may result in progressive damage, for which the vehicle owner may be responsible.

If you have any questions regarding this recall or need assistance scheduling service, please contact Alexis Fire Equipment at 1-800-322-2284.

REIMBURSEMENT FOR PRIOR REPAIRS:

If you have already paid to have this recall condition corrected, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer.

To request reimbursement, please present the following documentation to Alexis Fire Equipment for consideration:

- Original or clear copies of all receipts, invoices, and repair orders
- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the repaired vehicle
- A description of the problem, the repair performed, and the date of repair
- The name of the facility that performed the repair
- The total cost of the repair being claimed
- Proof of payment for the repair (such as a copy of a canceled check or credit card receipt)

Reimbursement, if approved, will be issued by check from Alexis Fire Equipment. Please contact Alexis Fire Equipment for additional information regarding the reimbursement process.





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WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS:

If you have any questions or concerns, please contact Alexis customer service at 800-322-2284. Or you can contact Spartan Fire LLC directly at 1-800-867-6478.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at www.alexisfire.com or by mail:

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If you no longer own the vehicle, contact Alexis Customer Assistance at 800-322-2284.

Alexis Fire Equipment is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Alexis Fire Equipment Company

