



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 26V-026
Safety Advisory: 26-478
March 4, 2026

IMPORTANT SAFETY RECALL

«Owner_name»
«Street»
«Street_2»
«City», «State» «Zip»

This notice applies to your vehicle: «VIN»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2025-2026 Fuzion, Raptor, Redwood, 2024-2026 Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that the vehicles in the recall population have a design issue that may allow the 3000 series Hidden Hinge Door to experience a structural failure, particularly when additional dynamic or unanticipated forces are applied during loading or unloading. Under certain conditions during loading or unloading of power sport vehicles into the garage area, the door core may disengage from the ramp door frame extrusion leading to an increased risk of personal injury.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to add three support brackets to the ramp door to prevent the core from separating from the door frame. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

Inspect to ensure there is no separation of the ramp door core from the extrusion frame. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.nhtsa.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this RV, please call Keystone Customer Service at 1-866-425-4369 or email recall@keystonerv.com with your name and VIN.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

cc: National Highway Traffic Safety Administration (NHTSA)

