



A PACCAR COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, Washington 98057
(425) 825-5888

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



FIRST-CLASS MAIL
US POSTAGE
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SEATTLE, WA
PERMIT NO. 2389

IMPORTANT SAFETY RECALL



RECALL NOTICE

Subject: 26PACA: Right-Hand (RH) Steering Cross Shaft Misaligned



Our records indicate that these vehicles are affected by 26PACA: Right-Hand (RH) Steering Cross Shaft Misaligned and are owned by





March 16, 2026

Subject: 26PACA: Right-Hand (RH) Steering Cross Shaft Misaligned
NHTSA: 26V022
Expiration Date: None

IMPORTANT SAFETY RECALL

Dear Kenworth Customer,

This notice applies to your vehicle: VINs listed on the back of this page

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2026 L770 vehicles manufactured between 11/25/2024 and 12/11/2024 with right-hand stand-up steering configuration.

What is the problem?	The Right-Hand (RH) steering cross shaft bearing mounting holes may be misaligned, resulting in increased stress on the steering cross shaft for the Right-Hand Stand-Up (RHSU) controls. Failure of the RH steering cross shaft may result in the loss of RH steering control which may increase the risk of a crash.
What will your dealer do?	Dealers will inspect for steering cross shaft misalignment. Repairs and/or adjustments will be made as necessary to realign the steering shaft bearings, free of charge.
What should you do?	Contact your dealer immediately to schedule a repair. This repair may require up to 4.0 hours of labor.

To locate your nearest Kenworth dealer, please scan the QR code at the top of this letter or use Dealer Locator at www.Kenworth.com. When scheduling this repair, please refer to recall 26PACA: Right-Hand (RH) Steering Cross Shaft Misaligned and the VIN(s) listed in this letter. You may be eligible for reimbursement if you performed this repair before receiving notification of the recall. For more information, please e-mail servicebulletins@PACCAR.com.

If you believe this remedy was not available to you within a reasonable amount of time and free of charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit <http://www.safercar.gov>.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to servicebulletins@paccar.com.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Thank you,

Kenworth Customer Service



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