

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Corporate Compliance PO Box 30 Middlebury, In 46540

NHTSA RECALL: 26V020
FOREST RIVER ID: 51-2017

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 2026

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a defect, which relates to the motor vehicle safety, exists in certain 2025 Cedar Creek, 2024-2026 Chaparral, 2022-2026 Coachmen Adrenaline, 2023-2025 Riverstone, 2025-2026 Shasta Phoenix, 2024-2026 Takoda Towable & 2023-2026 Work and Play Travel Trailers.

WHAT IS THE DEFECT?

It has been determined that a design issue exists which may allow a 3000 series Hidden Hinge Door to experience a structural failure, particularly when additional dynamic or unanticipated forces are applied during loading or unloading.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

Under certain conditions during loading or unloading of power sport vehicles into the garage area, the door core may disengage from the ramp door frame extrusion leading to an increased risk of personal injury.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?

Forest River is notifying dealerships of the recall. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free remedy to add 3 support brackets to the ramp door to prevent the core from separating from the door frame. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is 1.0 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Coachmen Adrenaline, Work and Play, Chapparal & Shasta Phoenix
Forest River, Inc
Attn: Warranty Manager
PO BOX 30
Middlebury, IN 46540

Riverstone
Forest River, Inc
Attn: Warranty Manager
406 Lehman Dr
Topeka, IN 46571

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East to West Takoda
Forest River, Inc
Attn: Warranty Manager
3000 County Rd 6 West
Elkhart, IN 46514

Cedar Creek
Forest River, Inc
Attn: Warranty Manager
501 Hawpatch Dr
Topeka, IN 46571

WHAT IF YOU NO LONGER OWN THIS VEHICLE?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
Coachmen Adrenaline & Work and Play	(574) 825-6302
Riverstone	(260) 593-2425
East to West Takoda	(574) 264-6664
Cedar Creek	(260) 593-4000
Coachmen Chapparal & Shasta Pheonix	(574) 825-7101

If after contacting your dealer and/or our customer care helpline, should you have additional questions in regard to this recall, you may contact:

For US Owners Please Contact:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search; Recall ID: 26V020

Sincerely,
Forest River Inc.
Office of Corporate Compliance