*Original Publication Date: November 12, 2026*

# SAFETY RECALL 26LA11 (Interim Notice 26LB11)

**Multiple Model and Model Years**
**Takata Desiccated Front Passenger Airbag Inflator**
NHTSA Recall No. TBD

On November 12, 2026, Lexus filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on multiple model year and model vehicles.

| Model / Years | Production Period | Approximate Total Vehicles |
|---|---|---|
| 2017 GX460 | Late September 2016 - Late December 2016 | 9,000 |
| 2011 IS250 | Early March 2011 | 1 |
| 2002-2010 SC430 | Late January 2004 – Late July 2010 | 1,100 |

## Condition

The front passenger airbag made by Takata contains an inflator with propellant that can degrade over time in certain temperature and humidity conditions. Degraded propellant can cause the inflator to rupture if the airbag deploys. An inflator rupture may cause metal fragments to pass through the airbag and into the vehicle interior at a high speed, which may result in injury or death to vehicle occupants.

**Interim Rental Available**
Available see instructions in letter

**Owner Notification Date**
By early January 2027

## Remedy (Not Available)

At this time, Lexus estimates the remedy can be available by early 2027. Once available, for all affected vehicles, the airbag inflator or airbag assembly will be replaced with an improved one, depending on the model, ***FREE OF CHARGE.***

## Owner Notification

Mail
Lexus will notify owners by early January 2027.

Lexus App
Vehicles involved in this Recall will be visible in the App at time of announcement.

## Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.lexus.com.

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# Service Department

## Warranty Reimbursement Procedure

### Loaner Vehicle or Alternative Transportation Reimbursement Procedure

A loaner vehicle or alternative transportation through Lexus Customer Convenience System (LCCS) can be claimed for $55 per day.

| Op Code | Description |
|---|---|
| 26LA11V1 | Vehicle Rental 1-30 Days |
| 26LA11V2 | Vehicle Rental 31-60 Days |

NOTE:

- Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.
- Rentals that exceed the maximum allowable daily rate will require DSPM authorization.
- Rental claims for this recall are required to be filed every 30 days by the dealer. Claim filing must be filed in sequential rental opcode order based on the number of days that a guest has been in a rental vehicle.

# Frequently Asked Questions

***Q1.*** ***What is the condition?***

***A1:*** The front passenger airbag made by Takata contains an inflator with propellant that can degrade over time in certain temperature and humidity conditions. Degraded propellant can cause the inflator to rupture if the airbag deploys. An inflator rupture may cause metal fragments to pass through the airbag and into the vehicle interior at a high speed, which may result in injury or death to vehicle occupants.

***Q2.*** ***What does the remedy involve?***

***A2:*** Once available, for all affected vehicles, the airbag inflator or airbag assembly will be replaced with an improved one, depending on the model, free of charge.

***Q3.*** ***When will the remedy become available?***

***A3:*** *At this time,* ***Lexus*** *estimates that the remedy can be available by Quarter 1 of 2027.*

***Q4.*** ***Which and how many service parts are covered by this Safety Recall?***

***A4:*** *There are approximately 10,000 vehicles affected by this Safety Recall.*

| Model / Years | Approximate Total Vehicles |
|---|---|
| 2017 GX460 | 9,000 |
| 2011 IS250 | 1 |
| 2002-2010 SC 430 | 1,100 |

***Q4a:*** ***Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?***

***A4a:*** *Yes, there are approximately 304,000 Toyota vehicles covered by this Safety Recall.*

***Q5:*** ***Why is Lexus conducting this recall now? What led to this recall?***

***A5:*** *Lexus proactively decided to replace the inflators before the propellant degrades.*

***Q5a:*** ***I already replaced my inflator under a previous recall, do I still need to come in to get it replaced again?***

***A5a:*** *Yes. All affected vehicles need to have this recall performed regardless of previous inflator replacements.*

***Q6:*** ***What if I previously paid for repairs related to this Safety Recall?***

***A6:*** *Reimbursement consideration instructions will be provided in the owner letter.*

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***Q7:*** *How does Lexus obtain my mailing information?*
***A7:*** *Lexus uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.*

***Q8:*** *What if I have additional questions or concerns?*
***A8:*** *If you have additional questions or concerns, please contact the Lexus Brand Engagement Center at 1-800-255-3987 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.*

## Policies And Procedures

### Pre-Owned Vehicles in Dealer Inventory

To ensure guest satisfaction, Lexus requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to guest delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the guest that the vehicle is involved in a Safety Recall.
Lexus expects dealers to visit https://lexus-recall-disclosure.imagespm.info/ and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Lexus and the dealer may use this information to contact the guest when the remedy becomes available. Keep the completed form on file at the dealership.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily. The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

### Lexus Certified Used Vehicle

The LCertified policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a LCertified until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

### LCCS Service Loaners

Lexus requests that dealers remove all LCCS Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

### Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Lexus for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin PRO17-03 to correct the claim.

### Parts Recovery Procedures/

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Lexus recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Lexus.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies 9.3 and 9.6 for additional details.

### Guest Reimbursement

Reimbursement consideration instructions will be included in the owner letter.

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