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| **Sent on** | 11 | 06 | 2026 | **Expires on** | 12 | 24 | 2026 | |
| **From** | Auto Campaigns and Recalls Departmentl | | | | | | | |
| **Subject** | Stop Sale/Safety Recall: 2024 ZDX Electric Brake Control Module (EBCM) OTA Soft | | | | | | | |

DATE: November 6, 2026

TO: All Acura Sales, Service & Parts Managers, and Personnel\

FROM: Auto Campaigns and Recalls Department

Re: Stop Sale/Safety Recall: 2024 ZDX Electric Brake Control Module *(*EBCM) OTA Software Update

On November 5, 2026, Acura notified NHTSA of a **stop sale** and **safety recall** for certain 2024 ZDX vehicles. The electric brake control module contains an improper software configuration that may cause a temporary reduction or loss of braking at low speeds, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

**REPAIR**

Update the software in the vehicle's EBCM to correct the condition. Owners who have accepted applicable terms and conditions will have the opportunity to accept these software changes using wireless Over-the-Air (OTA) technology without having to bring their vehicle to a dealership. Vehicles that have completed the update via OTA will be marked as complete.

For vehicles that are not able to complete the update via OTA, the update can be applied using Techline Connect (TLC) and the Multiple Diagnostic Interface 2 (MDI2).

**SOFTWARE**

The software is available at the time of this message. Please be aware that unsold vehicles on your lot may have automatically downloaded the update. **Perform an iN VIN status inquiry to determine which units in your inventory remain unrepaired and require this update.**

**PARTS**

There are no parts needed for this recall.

**TOOLS**

There are no new special tools needed for this recall.

**SERVICE BULLETIN**

Service Bulletin 26-035, *Safety Recall: 2024 ZDX Electric Brake Control Module (EBCM) OTA Software Update* has posted to the Service Information System (SIS) as of November 6, 2026. It includes software, repair, and warranty claim information related to this recall.

**OWNER NOTIFICATION**

Acura expects to begin mailing notifications to owners who have not yet installed the OTA update by mid-December 2026.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.