# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Compliance Recall 74iF / Second-Row Center Seat ISOFIX/LATCH Anchor Openings

**This notice is for:** All Dealer Personnel

**Date:** November 10, 2026

**Issue:** The ISOFIX/LATCH anchor openings for securing a child restraint system in the second-row center seat are partially obstructed by surrounding stitching, potentially preventing a child restraint system from being properly installed or secured in a manner that complies with regulatory requirements. Improper installation or securement of a child restraint system may reduce occupant protection and increase the risk of injury to a child in the event of a crash.

**Precautions:** Until the recall remedy has been completed, owners are advised: do not use the second-row center seat to secure a child restraint system using the ISOFIX/LATCH anchorages. If a child restraint system must be installed in that seating position, use the vehicle's seat belt in accordance with the child restraint manufacturer's instructions, or install the child restraint system in another seating position equipped with properly functioning ISOFIX/LATCH anchorages.

**Repair:**

- REPAIR AVAILABLE – November 10, 2026 / Rework the seams around the affected mounting points.
- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
- Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts needed.

**Affected Vehicles:**

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---|---|---|---|---|
| USA | 2027 | 2027 | ATLAS | 3,914 |
| CAN | 2027 | 2027 | ATLAS | 656 |

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – November 2026
- Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**USA Dealers - New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*

**Canada Dealers – New Vehicles in Dealer Inventory:** Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**All Dealers - Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**