Recall Campaign 311: Airbag Control Unit (ACU) – Remedy Not Available	**Posted Date:** 11/03/2026

Recall 311 - Airbag Control Unit - Dealer Notification (Remedy Not Available) (posted 11.03.26).pdf

Hyundai Motor America (HMA) has launched Remedy Not Available for Recall 311: Airbag Control Unit (ACU).
The remedy is currently under development.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Recall Description:

Certain Kona Electric (OS EV) & Veloster N (JS N) vehicles are equipped with an Airbag Control Unit (“ACU") that detects crash signals and commands deployment of the airbag(s) and seat belt pretensioner(s). Under certain driving conditions, data may become corrupted during routine writing to the ACU's memory, causing the airbag malfunction indicator light (“MIL") to illuminate and the airbag system to deactivate. A deactivated airbag system may not deploy the vehicle's airbags during a crash, increasing the risk of injury to vehicle occupants.

B. Affected Vehicles:

1. **1. VIN Identification:** Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.
    1. a. Certain 2019-23MY Kona Electric (OS EV) produced 08/28/2018 – 07/26/2023 built by Hyundai Motor Company (“HMC")
    2. b. Certain 2019-22MY Veloster N (JS N) produced 09/06/2018 – 08/18/2022 built by HMC

C. Recall Document:

1. **1. Dealer Notification**
    1. a. HyundaiDealerUSA.com > Service > Service Programs > HMA Tech Info > Service News

D. Action Required:

1. 1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location. Do not sell any vehicles identified with an open recall until the remedy has been applied.
2. 2. The remedy is currently in development. Please continue to keep an eye out for additional information of a remedy available.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

HMA Warranty Campaigns