GRAND DESIGN

DEALER STOP-SALE NOTICE

NHTSA Safety Recall 26v-616 | TC 2026-460 | Grand Design Recall 910068

October 2, 2026

TO: All Authorized Grand Design RV Dealers

FROM: Grand Design RV, LLC | Product Safety & Compliance

SUBJECT: STOP SALE | Grand Design Recall 910068 | Solar Charge Controller Firmware

STOP SALE Effective immediately, do not sell, deliver, lease, trade, loan, demo, or otherwise place into service any affected unit in your inventory until the recall remedy has been completed.

Affected vehicles: 2024-2027 Grand Design Reflection Travel Trailers and Fifth Wheels built between August 8, 2023, and September 16, 2026, equipped with a 7-Way bulkhead power center and a Furrion 12V/24V solar charge controller (FSCC60PW2).

Grand Design RV has decided that a defect which relates to motor vehicle safety exists in certain Grand Design Reflection trailers. This notice provides the information you need to hold affected inventory and respond to customer inquiries. Affected VINs are available through the Dealer Portal or available upon request at registration@granddesignrv.com.

Condition

The firmware on the Furrion 12V/24V solar charge controller installed on affected trailers allows the controller to select a 24V output. The trailers are built with a 12V electrical system. A 24V output can exceed the voltage rating of the 7-Way bulkhead power center and damage the circuits it supplies, including the trailer brakes and exterior lighting. Loss of trailer brakes or exterior lighting increases the risk of a crash. Damage to the power center can also result in a thermal event.

Remedy

The remedy is a firmware update performed through the Furrion mobile application, which sets the controller to 12V operation. The update is provided at no cost. Grand Design will mail remedy instructions directly to registered owners.

What you must do for units in your inventory

1. Identify affected units in your inventory using the VIN list on the Dealer Portal.
2. Tag and hold each affected unit. Do not deliver it until the remedy is complete.
3. Perform the firmware update using the Furrion mobile application, following the update instructions.
4. Verify the controller displays 12V in the application.
5. Verify the trailer brakes and exterior lighting, including running, brake, and turn signal lights, operate correctly and the thermostats and exhaust fan controllers work.
6. Submit a photo of the unit VIN tag and a screenshot of the application showing the controller set to 12V through the Dealer Portal before releasing the unit.

NOTE If the brakes or exterior lighting do not operate correctly after the update, do not release the unit. Contact Grand Design Product Safety before performing further repairs.

Operation Code	910068
Approved Time	0.4h
Parts	None. Firmware update only.
Pre-Auth Required	Yes

Legal requirement

Under 49 U.S.C. § 30120(i), a dealer may not sell or lease a new motor vehicle covered by a recall notification until the remedy has been completed. This applies to units with a pending sale or deposit. Federal law requires that any vehicle lessor receiving this notice must provide a copy to the lessee within ten days.

Owner notification

Grand Design is notifying registered owners directly by First Class mail. Owners who are not comfortable performing the update are being directed to contact the Grand Design recall team for alternative repair options, which may include a dealer appointment.

Questions

Contact Grand Design at 574-825-9679 (“Recall” prompt) or recall@granddesignrv.com. For claim assistance, contact the Dealer Relations Team at 888-825-2820. Include the 17-digit VIN in all correspondence.

Sincerely,

Grand Design RV, LLC
Product Safety & Compliance