



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 25, 2026

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Advance Notice
Compliance and Equipment Recall 26C42**
Certain 2024-2026 Model Year Ranger Vehicles Equipped with a 10.1-Inch Center
Display Screen
Center Display Screen Blank

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 11,256):

Vehicle	Model Year	Assembly Plant	Build Date Range
Ranger	2026	Michigan	April 21, 2026 through September 3, 2026

The Affected Vehicles table above includes only 2026 model year Ranger vehicles built with a suspect center display screen. In addition, a suspect center display screen may have been installed as a service part in certain 2024-2026 model year Ranger vehicles. These service-part installations are not included in the affected vehicle population above unless the VIN has already been added to this recall. Dealers must follow the equipment-specific instructions in the SERVICE ACTION section to identify these vehicles.

Affected vehicles are identified in OASIS and FSA VIN Lists.

Note: Some vehicles may have been repaired or are in the process of being repaired at the assembly plant. Monitor OASIS before opening an RO and/or beginning a repair. Parts purchased for an FSA can be returned for credit if required. See the EXCESS STOCK RETURN details in the FSA Policy Document for more information.

REASON FOR THIS COMPLIANCE AND EQUIPMENT RECALL

In vehicles that have a suspect display screen, the center display screen may stop functioning and display a blank screen. If the screen is not functional, the rearview camera display will be unavailable. A rearview camera that does not display an image while in Reverse can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

Also, dealerships may have purchased and/or sold one or more suspect 10.1-inch center displays. These 10.1-inch center displays may have been installed in 2024-2026 model year Ranger vehicles. These displays contain the same issue and must be replaced.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance and equipment recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

The following ONLY applies to the equipment part of this FSA:

Please have your parts and service departments complete the following:

- Review parts invoices and service records to determine whether any of the affected parts listed below were sold or installed in a 2024-2026 Ranger equipped with a 10.1-inch center display screen.
 - N1WZ-19980-FC
 - N1WZ-19980-NC
 - N1WZ-14B291-BB
 - N1WZ-14B291-CB
 - S1WZ-19980-KA
 - S1WZ-19980-LA
 - S1WZ-14B291-KA
 - S1WZ-14B291-LA
- Contact customers whose vehicles received an affected part and advise them that the center display screen may stop functioning.
- Review over-the-counter part sales records and contact any customers or third-party repair facilities, such as body shops, that purchased an affected part.
- For an identified vehicle that is not currently included in this recall, submit a **VIN-specific Non-Involved Vehicle Request** through the SSSC Web Contact Site and request that the vehicle be added to the recall.

Note: The labor allowance for reviewing records and contacting customers will be provided in the complete dealer bulletin.

A complete dealer bulletin, including technical instructions, is expected to be available to dealers by March 29, 2027, when a remedy is planned to be available for this compliance and equipment recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

NOTE: For vehicles presented that are exhibiting the concern identified for this Program, and no longer have applicable warranty coverage, contact the SSSC for further direction.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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