



Ford Motor Company
Customer Service Division
PO Box 1904
Dearborn, Michigan 48121

October 2026

***** IMPORTANT SAFETY RECALL *****

Compliance and Equipment Recall Notice 26C42 / NHTSA Recall 26V605 and 26E065

Mr. John Sample
123 Main Street
Anywhere, USA 12345

To: Dealer Principal, General Manager, Service Manager, Parts Manager

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that your dealership may have purchased one or more 10.1-inch center display screens that may fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) S5.5.3 Response Time and S5.5.1 / S5.5.6 Default View requirements.

What is the issue? Your dealership may have purchased and/or installed or sold one of the following suspect 10.1-inch center display screen service part numbers: S1WZ-19980-KA, S1WZ-19980-LA, N1WZ-19980-FC, N1WZ-19980-NC, S1WZ-14B291-KA, S1WZ-14B291-LA, N1WZ-14B291-BB, or N1WZ-14B291-CB. These part numbers may contain a defective internal capacitor that can cause a blank center display screen to occur.

There is no VIN traceability for these potentially noncompliant service parts, and as such you are listed as the owner of record.

Certain 10.1-inch center display screens that may not comply with the requirements of FMVSS S5.5.1, S5.5.3, and S5.5.6 may have inadvertently been installed on certain 2024-2026 model year Ranger vehicles.

What is the risk?

In some of the affected vehicles, the center display screen may stop functioning and display a blank screen. If the screen is not functional, the rearview camera display will be unavailable. A rearview camera that does not display an image while in Reverse can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

What should you do?

Please have your parts and service departments complete the following:

- Post the Equipment Safety Recall Notice in your parts department where customers can view it. The Notice is available on PTS as an attachment to 26C42.
- Review parts invoices and service records to determine whether any of the affected parts listed below were sold or installed in a 2024-2026 Ranger equipped with a 10.1-inch center display screen.
 - N1WZ-19980-FC
 - N1WZ-19980-NC
 - N1WZ-14B291-BB
 - N1WZ-14B291-CB
 - S1WZ-19980-KA
 - S1WZ-19980-LA
 - S1WZ-14B291-KA
 - S1WZ-14B291-LA
- Contact customers whose vehicles received an affected part and advise them that the center display screen may stop functioning.
- Review over-the-counter part sales records and contact any customers or third-party repair facilities, such as body shops, that purchased an affected part.
- For an identified vehicle that is not currently included in this recall, submit a **VIN-specific Non-Involved Vehicle Request** through the SSSC Web Contact Site and request that the vehicle be added to the recall.

Note: The labor allowance for reviewing records and contacting customers will be provided in the complete dealer bulletin.

Thank you for your attention to this important matter.

Customer Service Division



IMPORTANT EQUIPMENT SAFETY RECALL

October 2026

Compliance and Equipment Safety Recall Notice 26C42 / NHTSA Recall 26V605 and 26E065

Ford Motor Company has determined that a non-compliance which relates to motor vehicle safety may exist with certain 10.1-inch center display screens that can be installed in 2024-2026 model year Ranger vehicles.

What is the risk?

If an affected 10.1-inch center display screen is installed in your vehicle, the screen may stop functioning and go blank. If the screen is not functional, the rearview camera display will be unavailable. A rearview camera that does not display an image while in Reverse can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

Affected 10.1-inch center display screen part numbers are:

- S1WZ-19980-KA
- S1WZ-19980-LA
- N1WZ-19980-FC
- N1WZ-19980-NC
- S1WZ-14B291-KA
- S1WZ-14B291-LA
- N1WZ-14B291-BB
- N1WZ-14B291-CB

What should you do?

If you purchased and installed an affected 10.1-inch center display screen on or after April 21, 2026, contact your Ford dealer as soon as possible. Your dealer will verify your vehicle is affected and add your VIN to Compliance and Equipment Recall 26C42 so the recall remedy can be completed.

Ford Motor Company has instructed dealers to add affected vehicles to Compliance and Equipment Recall 26C42 when an affected 10.1-inch center display screen has been installed.

If you do not already have a servicing dealer, you can access ford.com/support for dealer contact information, addresses, maps, and driving instructions.

If you have questions or concerns, please contact our **Customer Relationship Center (CRC)** at **1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: ford.com/support. The CRC is open on weekdays from 8:00 AM – 11:00 PM and on Saturday 8:00 AM - 8:00 PM (Eastern Time). TTY/TDD users, please contact the CRC at the number listed using the Telecommunication Relay Service by dialing 711.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [NHTSA.gov](https://nhtsa.gov). Reference NHTSA Safety Recall 26V605 or 26E065.

Thank you for your attention to this important matter.

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