



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Safety Recall 48VT / Steering Rack-to-Subframe Mounting Connection

This notice is for: All Dealer Personnel

Date: September 16, 2026

Issue: Corrosion at the affected left-hand-drive steering rack-to-subframe mounting connection may lead to a fracture of the bolt head. If the bolt head fractures, the steering rack remains attached to the subframe by only one mounting point. Continued loading may result in a fracture of the steering rack housing, which could lead to a loss of steering capability and increase the risk of a crash.

Precautions: Vehicle testing and field reports indicate that such a housing fracture is most likely to occur during parking or low-speed maneuvering events, where steering loads are particularly high. The condition may be detectable by unusual metallic rattling or knocking noises originating from the front axle area. Owners with vehicle concerns are advised to contact an authorized Volkswagen dealer to have the vehicle concern diagnosed.

Repair:

- REPAIR NOT YET AVAILABLE
- Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.
- Dealers and owners will be notified in writing once the remedy is available.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2018	2019	ATLAS	82,601
USA	2018	2018	TIGUAN	85,713
CAN	2018	2018	ATLAS	13,246
CAN	2018	2018	TIGUAN	22,051

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes: IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.