IMPORTANT SAFETY RECALL

FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 26V585
FOREST RIVER ID: 82-2089
SERVICE CAMPAIGN: B000103

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- *Integrity*
- *Safety*
- *Quality*
- *Customer Service*

October 2026

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."
–Forest River motorized and towable products are contained in this section-

Forest River has decided that a safety defect exists in certain 2019 through 2022 Lonestar Vans. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is August 30, 2019, through January 13, 2022.

DEFECT/NONCOMPLIANCE:
According to FCA Recall 25E052: "Some rearview cameras may have thermal fatigue cracks in the microprocessor solder which can cause the rearview camera to display a blank/black/blue or inverted screen in place of the rearview image"

EVALUATION OF RISK:
According to FCA Recall 25E052: "A rearview image that is blank/black/blue or inverted reduces the driver's view of what is behind the vehicle, increasing the risk of a crash."

SERVICE PROCEDURE:
Dealership Service Department procedures for addressing the identification of the recalled cameras can be found on Dealer Connect. Enter the Service Campaign number referenced above in the "Campaign Search" field, click on the "Campaign ID Number". Next, click on "Documents" and select the Remedy Instructions.

DEALER REPAIR CODES: Dealer Connect

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
26V585	RC-003-00-05-004352	Inspection	.25

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(800) 348-7440

The Recall shall be considered the utmost priority to remedy the 2019 through 2022 Lonestar Vans in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2019 through 2022 Lonestar Vans listed under this Recall.

If your dealership has already performed the remedy to 2019 through 2022 Lonestar Vans, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2019 through 2022 Lonestar Vans in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

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Notice:
In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River
Office of Corporate Compliance

60C/NHTSA 25E-052

YOUR SCHEDULING OPTIONS

1. **RECOMMENDED OPTION**
   Call your authorized Chrysler / Jeep® / Dodge / RAM Dealership.

2. **Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.**

3. **Visit recalls.mopar.com.**

DEALERSHIP INSTRUCTIONS
Please reference Safety Recall 60C.

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Rearview Camera (Equipment)

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar rearview cameras 56054158AG intended for use with 2011-2020 model year (JC) Dodge Journey vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

FCA US LLC records indicate that you may have purchased a Mopar rearview camera for your vehicle [1]. Some rearview cameras may have thermal fatigue cracks in the microprocessor solder which can cause the rearview camera to display a blank/black/blue or inverted screen in place of the rearview image. **A rearview image that is blank/black/blue or inverted reduces the driver's view of what is behind the vehicle, increasing the risk of a crash**.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your rearview camera [2] free of charge (parts and labor). To do this, your dealer will repurchase your rearview camera if not installed on a vehicle, or replace the rearview camera if installed on a vehicle. We recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring your rearview camera and this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, JEEP®, DODGE OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC