



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 14, 2026

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: Advance Notice
Safety Recall 26S68
Certain 2023-2025 Mustang Mach-E Vehicles
Battery State of Health (SOH) Over-Estimation**

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 85):

Vehicle	Model Year	Assembly Plant	Build Date Range
Mustang Mach-E	2023-2025	Cuautitlan	July 3, 2023 through August 26, 2025

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

All affected vehicles may experience battery SOH over-estimations following a Battery Energy Control Module (BECM) replacement in service. An overestimated SOH causes the vehicle to display an artificially high State of Charge (SOC) to the customer. It is possible that when the displayed SOC reaches approximately 10%, the actual battery SOC may be near 0%. This discrepancy can result in unexpected power limitation, the illumination of warning indicators (wrench/turtle light), and an eventual complete loss of motive power. A loss of motive power may increase the risk of a crash.

Additionally, if the battery's SOH is overestimated, the BECM may request more current than intended during DC Fast Charging (DCFC). Repeated high-current DCFC events can increase lithium plating inside the battery cells. In severe cases, this plating may cause an internal short circuit, increasing the risk of a fire.

SERVICE ACTION

A complete dealer bulletin, including technical instructions, is expected to be available to dealers by December 23, 2026, when a remedy is planned to be available for this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

OWNER NOTIFICATION

Owners of record will be notified via first-class mail within sixty days, which may occur before remedy availability including repair instructions have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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