SAFETY RECALL NOTICE

September 15, 2026

Re: Instrument Cluster Malfunction - Risk of Crash (3-Wheel Vehicles)

Dear BRP Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles and is conducting a safety recall.

What is the potential problem?
Depending on driver usage of USB and Bluetooth connections, a communication failure or memory leak may occur within the instrument cluster. This condition can cause the cluster to temporarily reset, freeze or become persistently blank. Physical telltales will continue to function properly.

An inoperative or frozen instrument cluster will fail to display critical safety information, including vehicle speed and warning telltales. Additionally, during a cluster reset, turn signals and hazard lights will temporarily deactivate or fail to respond. These conditions reduce the driver's awareness of vehicle status and limit the ability of surrounding road users to recognize the driver's intent, increasing the risk of a crash.

Which models are involved?
MY24 to MY27 Can-Am Spyder F3
MY24 to MY27 Can-Am Spyder RT
MY25 to MY27 Can-Am Canyon

What is the solution?

- BRP will update the instrument cluster software to resolve this issue at no charge to the customer. Because the vehicles are equipped with over-the-air (OTA) update capabilities, customers may perform the update themselves or have the option to schedule an appointment at any authorized BRP Can-Am dealer to have the update installed.
- The software update will start being available starting September 16, 2026.
- It will take less than an hour to complete.

What should you do?

- Read the Safety Campaign Bulletin 2027-2.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Do not deliver any involved vehicle before performing the safety recall.
- Contact all of your customers included in the campaign and inform them about the safety recall.

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am on-road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Service Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
  A service representative will communicate with you.

OR

- By dialing: 1-800-366-6992
  Monday to Thursday: 24h support

  Friday: 12:01 AM to 5: 00 PM Eastern time