



SAFETY RECALL 26TA17 (Remedy Notice)

Certain 2026 Model Year C-HR Vehicles
Battery Electric Vehicle Electronic Control Unit May Overcharge Battery
NHTSA Recall No. 26V570

STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.
[Refer to Dealer Inventory Procedures section for more details.](#)

On September 2, 2026, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2026 model year C-HR vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2026 C-HR	Late October 2025 to Mid- July 2026	8,500	2,550

Condition

Regenerative braking operation helps charge the drive battery in the subject vehicles. Under certain conditions when the battery has a high level of charge, regenerative braking can cause the battery to become overcharged due to a software issue. If this occurs, the electric drive system can shut down, causing a loss of motive power. [A loss of motive power while driving at higher speeds can increase the risk of a crash.](#)

Remedy

Any authorized Toyota dealer will perform a software update to the Battery Electric Vehicle Electronic Control Unit (BEV ECU) **FREE OF CHARGE**.

Tech Requirements TIC209A – Electrified Powertrain Vehicle Repair
Inspection/Repair Time Repair: 0.8
Parts Control at Launch N/A
Parts Replacement Rate N/A
Owner Notification Date Early November
Salvage Title Eligible Yes

Owner Notification

Mail

Toyota will notify owners by early November 2026.

Head Unit Notification

Vehicle Head unit notifications will begin in late October 2026.

Toyota App

Vehicles involved in this Safety Recall will be visible in the Toyota App at the time of announcement.

Customer Contacts

Customers may contact your dealership with questions regarding Safety Recall 26TA17. Please welcome them to your dealership and answer any questions they may have. An FAQ is provided to ensure that a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) – Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

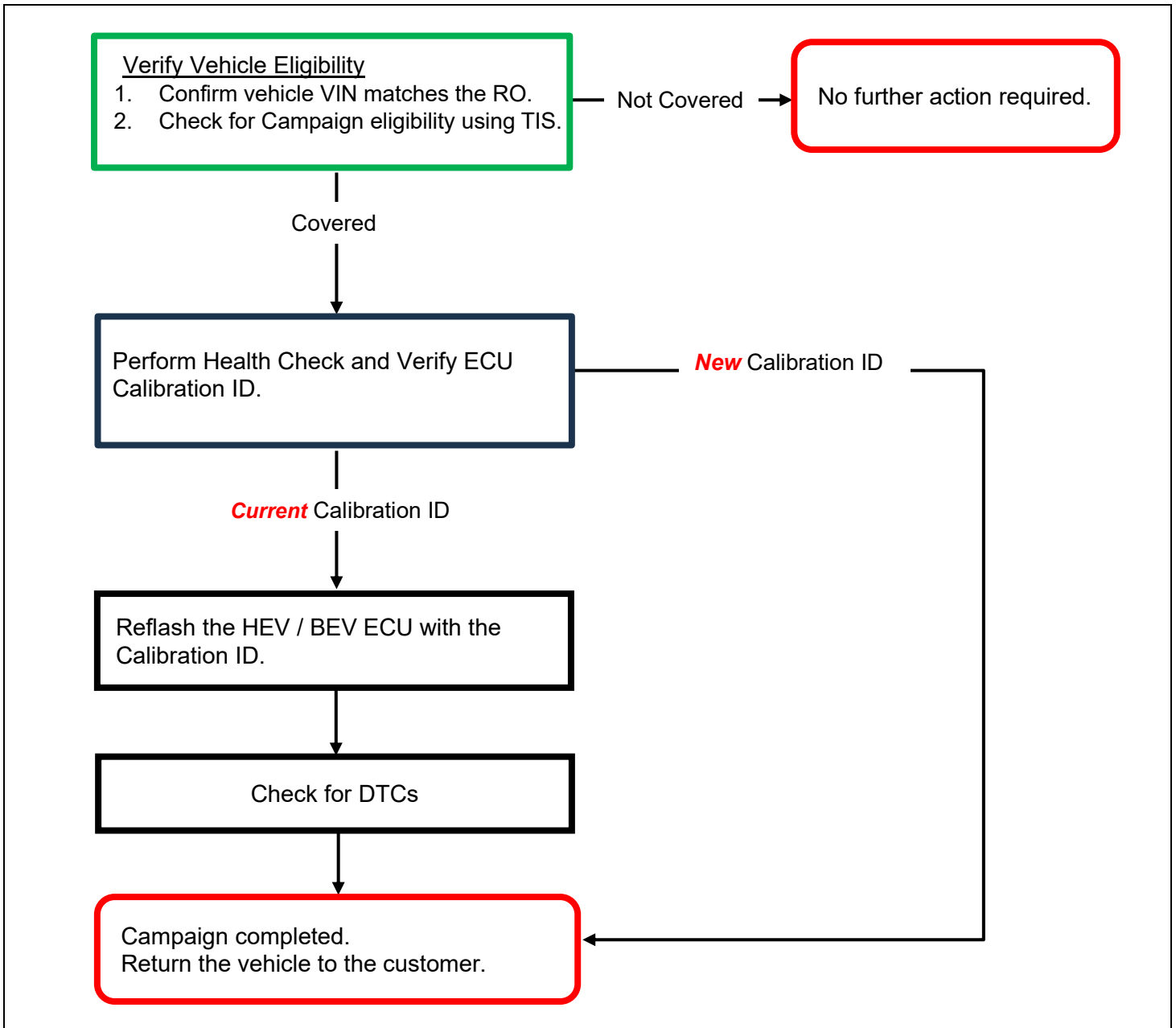
It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom pressroom.toyota.com.

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Service Department

Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
26TA17R1	Reprogramming ECU	0.8

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall Dealer's Letter.

Remedy Procedures

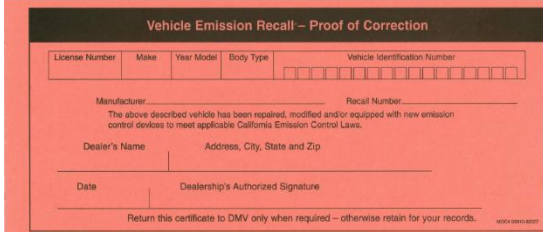
Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Emissions Repair Procedures for California Dealers

As this Safety Recall includes emission related parts, California dealers are requested to fill out the Vehicle Emissions Recall – Proof of Correction form and affix an Authorized Modification Label to the vehicle after repairs have been completed.

The vehicle owner may require the Proof of Correction form for vehicle registration renewal. ***It is important to note that the forms are an official state document, and blank forms must be secured to prevent misuse.***

Please complete the form and provide it to the owner. The first non-completed VINs will be submitted to the California state DMV by early October. If the vehicle owner's warranty claim will not be processed and paid prior to this date, please be sure to complete a form and provide it to a California owner.

A form titled "Vehicle Emission Recall – Proof of Correction". It contains fields for License Number, Make, Year Model, Body Type, and Vehicle Identification Number. Below these are fields for Manufacturer, Recall Number, Dealer's Name, Address, City, State and Zip, Date, and Dealership's Authorized Signature. A note states: "The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws." At the bottom, it says "Return this certificate to DMV only when required – otherwise retain for your records."

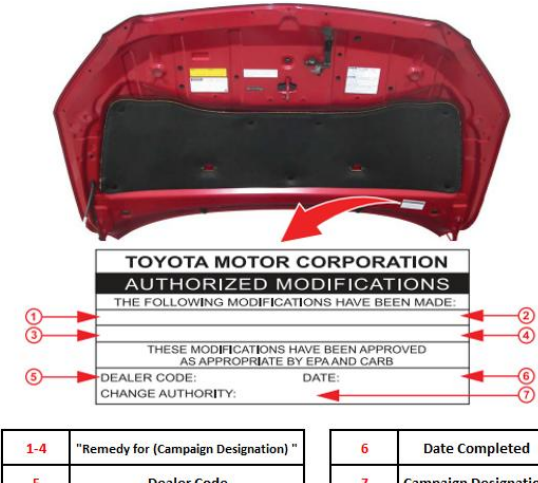
Install the Authorized Modifications Label after the repairs have been completed. Using a permanent marker, fill out the label and affix it to the location under the hood as indicated.

Form booklets and Authorization Labels can be ordered from the MDC (Booklet material number 00410-92007, Label material number 00451-00001-LBL).

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to have completed the following course:

- TIC209A – Electrified Powertrain Vehicle

A diagram showing the location of the Authorized Modifications Label under the hood of a red vehicle. Below the diagram is the label itself, which is a white rectangular sticker with black text. The label has two main sections: "TOYOTA MOTOR CORPORATION AUTHORIZED MODIFICATIONS" and "THESE MODIFICATIONS HAVE BEEN APPROVED AS APPROPRIATE BY EPA AND CARB". Below these are fields for "DEALER CODE:", "CHANGE AUTHORITY:", and "DATE:". To the left of the label, numbers 1 through 5 are shown with arrows pointing to specific parts of the label. To the right, numbers 2 through 7 are shown with arrows pointing to specific parts of the label. Below the diagram are two tables. The first table has two columns: "1-4" and "5". The second table has two columns: "6" and "7".

1-4	"Remedy for (Campaign Designation)"
5	Dealer Code

6	Date Completed
7	Campaign Designation

Sales Department

New Vehicles in Dealership Inventory

There are approximately 2550 vehicles in new dealer inventory as of August 2026.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure vehicles involved are identified and not delivered prior to performing the remedy.

NOTE:

- ***New vehicles in dealer inventory subject to Safety Recall must be remedied before delivery into commerce under sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

[Policy for New Vehicles, TCUV, Pre-Owned Vehicles and Rent a Toyota](#)

Frequently Asked Questions

Q1: What is the condition?

A1: Regenerative braking operation helps charge the drive battery in the subject vehicles. Under certain conditions when the battery has a high level of charge, regenerative braking can cause the battery to become overcharged due to a software issue. If this occurs, the electric drive system can shut down, causing a loss of motive power. A loss of motive power while driving at higher speeds can increase the risk of a crash.

Q2: What is Toyota going to do?

A2: Any authorized Toyota dealer will update the Battery Electric Vehicle Electronic Control Unit **FREE OF CHARGE** to you.

Q2b: Is there anything I can do to avoid this issue from occurring?

A2b: Until the remedy can be performed, charging the vehicle to 80% State of Charge (SOC) can help avoid the issue of overcharging during regenerative braking?

Q3: Which and how many vehicles are covered by this Safety Recall?

A3: There are approximately 8,500 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2026	Late October 2025 to Mid- July 2026	8,500

Q3a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q4: How long will the repair take?

A4: The repair takes approximately 45 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period.

Q5: How does Toyota obtain my mailing information?

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: What if I have additional questions or concerns?

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure vehicles involved are identified and not delivered prior to performing the remedy.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non-SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Pre-Owned Vehicles in Dealer Inventory

To ensure customer satisfaction, Toyota requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to customer delivery.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by Safety Recall unless the defect has been remedied.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin [PRO17-03](#) to correct the claim.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.