IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 26V-552
September 1, 2026

Name
Address
City, State, Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that certain model year 2027 Heartland Bighorn fifth wheel trailers fail to conform to Federal Motor Vehicle Safety Standard of 49 CFR Part 567, "Certification".

Reason for Recall	The Gross Axle Weight Rating (GAWR) listed on the vehicle certification label is 8,000 pounds; however, the axles are rated at 7,000 pounds. Incorrect GAWR information can allow the vehicle to be overloaded. An overloaded vehicle can increase the risk of a crash.
Recall Remedy	Remove the incorrect certification label and attach the new correct certification label. The recall remedy is free of charge. The remedy will take approximately 15 minutes to complete. The correct certification label is enclosed.
What we need you to do	Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Inc. Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division