



IMPORTANT SAFETY RECALL

Safety Recall: 26V-518
August 20, 2026

Name
Address
City, State, Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2027 Jayco Eagle Fifth Wheels, Eagle SLE Fifth Wheels and certain 2027 Heartland Sundance XLT Fifth Wheels.

Reason for Recall

The wiring for the auto-level jacks was omitted creating a possibility that the customer could use the phone app to activate the Auto Level Jacks during travel. The Activation of the jacks while the vehicle is in motion could lead to a crash.

Recall Remedy

The remedy program will consist of installing a jumper wire to join the trailer brake connector to the right-hand stop/turn circuit. The repair will be free of charge and will take approximately five minutes for inspection or thirty minutes if the inspection confirms that the auto level wiring needs installed.

What we need you to do

Our records show the following unit is affected by this recall and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy to be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division