

IMPORTANT SAFETY RECALL



NHTSA Recall 26V499

Claim Preparation & Inspection/Repair Instructions

Please complete a warranty pre-authorization request using the following codes & labor times:

Labor:

Flat Rate Code: 900013
Fault Code: Improperly Installed - Loose
Time Allowed: 0.5 hours for Inspection
1 Hour per decal replacement
1 Hour for ladder relocation
Body and Paint work: Straight time

Parts: Brinkley Parts Number K132701: REC-2603 / 900013 Model Ix 24X Ladder Repair Kit

- 113192 Die Cut Model I DC1 (x1)
- 120666 Die Cut Model Ix DX33A (x1)
- 108990 Fastener Screw 10 X 1 2000 Black Pan Quad Type A (x24)
- 105223 Tape Foam 1/8" X 1/2" x 75' Black (2 LF)
- 109801 REC-2603 Work Instructions (X1)

*Shop tools and supplies (screw gun/power drill, #2 square drive bit, magnet, ladder, plastic scraper, non-permanent marking device, safety glasses, gloves)

Pre-Authorization:

All Brinkley RV dealer recalls will require preauthorization approval prior to claim creation. Promptly file preauthorization through our dealer portal using the information above to confirm the correct flat rate is applied.

Required photos:

- For inspection only: Photos showing the ladder in the proper location (ladder brackets within the limits of the backers, as defined with a magnet)
- For replacement: Photos showing the ladder in the incorrect location (ladder brackets NOT within the limits of the backers, as defined with a magnet)
- If you have any questions, please call our Customer Care Team at (574) 501-4280.

Claim Filing:

When repair is complete, promptly file a claim through our dealer portal.