



IMPORTANT SAFETY RECALL

NHTSA Recall # 26V479

Dear [REDACTED],

ARBOC Specialty Vehicles, LLC (ARBOC) has decided that 2017-2026 Ford SOI-F vehicles may have had an incorrect washer installed during production on rear spring hanger bolts which could cause the rear spring hanger to become disconnected from the frame.”

This notice applies to all units on the attached list.

WHAT YOU SHOULD DO

ARBOC will supply you with a procedure to inspect and if necessary, correct this issue. ARBOC will reimburse dealers for 3.0 hours/bus for buses which need correction. For vehicles which were inspected per our instructions and deemed not to need correction, we will reimburse 0.3 hours/bus. If further assistance is needed, please contact ARBOC Specialty Vehicles at 574-825-4880.

Please remember it is a violation of Federal law for a dealer to deliver a new motor vehicle under a sale or lease until the issue is remedied. All 2017-2026 ARBOC SOI-F vehicles in your possession must be checked against the attached VIN listing and, if included in the list, checked/corrected prior to sale/lease/demo.

Sincerely,

ARBOC Specialty Vehicles, LLC



Bus No	Customer	Dealer	Mode	Length	WB	Fuel	Serial No	Chassis No	Online Date	Date Shipped
3631			SOI-F	2300	178	G	1A9D09236K6	1FDES9PM0KKA	14-Nov-18	10-Dec-18
3043			SOI-F	2300	178	G	1A9D09237H6	1FDES9PM5HKB2	15-Aug-17	29-Sep-17