



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Safety Recall 91TV / Rearview Camera Software

This notice is for: All Dealer Personnel

Date: July 28, 2026

Issue: Under certain circumstances, a vehicle may experience a low-voltage electrical event that can cause camera images, including the rearview camera image, to not appear on the display screen as intended. A rearview camera with a deactivated image can reduce the information available to the driver of what is behind the vehicle, increasing the risk of a crash or injury to people outside the vehicle.

Precautions If the recall condition is present in the vehicle, the driver may notice that there is no rearview image displayed after engaging the reverse gear. Should this occur, owners are advised to use extra caution when reversing, and to contact an authorized dealer to have the vehicle diagnosed.

Repair:

- REPAIR AVAILABLE – July 28, 2026 / Update rearview camera software.
- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
- Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2026	ATLAS	38,646
USA	2024	2026	ATLAS CROSS SPORT	19,205
CAN	2024	2026	ATLAS	12,065
CAN	2024	2026	ATLAS CROSS SPORT	4,977

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – August 2026
- Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.