COACH AND EQUIPMENT

Dealer

Dealer Address

SAFETY RECALL NOTICE

July 23, 2026

Re: Safety Defect Recall Notification 26V472

Dear Dealer,

WHAT IS BEING RECALLED:
Coach and Equipment Mfg. Corp. has decided that a safety defect exists in certain Coach and Equipment Phoenix and Metrolite model buses built between January 1, 2024, and June 23, 2026, that were installed with certain Ricon S-Series wheelchair lifts. Accordingly, a recall to address this issue is being initiated effective July 23, 2026. There are 88 Phoenix and 43 Metrolite model buses involved in this recall.

The affected Ricon S-Series lifts are S5510, S2005, S5505 manufactured between January 1,2024 and June 23, 2026.

WHY IS IT BEING RECALLED:
Under certain conditions the platform lift motor could remain energized and move unintentionally despite the lift operator commanding the lift to stop, increasing the risk of injury to the lift occupant or others in the vicinity.

WHAT COACH AND EQUIPMENT MFG. / RICON CORP. WILL DO:
Coach and Equipment incorporation with Ricon will install two diodes within the lift electrical system wiring to prevent voltage from a failed contactor maintaining a closed (latched) condition and to ensure proper de-energization of the motor contactor when the operator commands the lift to stop. The repair will be provided free of charge and will take approximately 30 minutes.

WHAT YOU AS THE (DEALER) SHOULD DO:
Arrange for service at the nearest Ricon servicing dealer by calling Ricon Customer Service at (800) 322-2884.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please be reminded that it is a violation of Federal law for you to sell or lease the vehicles covered by this notification until this recall has been performed on these vehicles. Substantial civil penalties apply to violations of this law.

COACH AND EQUIPMENT

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Ricon Corp. Toll Free 800-322-2884 or Coach and Equipment Mfg. Corp. Toll Free 800-724-8464.

Sincerely,
George D'Amato
Recall Administrator