

SAFETY RECALL



CAMPAIGN BULLETIN

Certification Label (GAWR)

Voluntary Recall Campaign

Campaign ID: R26B2, P6A14

Date: July 21, 2026

Attention: Retailer Principal, Sales, Parts and Service Managers

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's remedy action is performed.

REVISION 1

Please discard earlier versions of this bulletin.

The announcement dated July 16, 2026, has been revised to include the following update:

- Certain model year 2025–2026 QX80 vehicles in new retailer inventory that were previously identified under Campaign ID R26B2 will now appear in Service Comm and National Service History under Campaign ID P6A14.
- VIN-specific corrected GAWR labels for new vehicle inventory began shipping to retailers on July 17, 2026.
- Retailers should refer to **Campaign Bulletin ITB26-008** to remedy any affected model year 2025–2026 QX80 vehicles in new inventory.

R26B2

Affected Models/Years:	Affected Population:	New Retailer Inventory:	SERVICE COMM Activation date:
MY2011-2024 QX80 (Z62)	114,011	316	July 16, 2026
MY2025-2027 QX80 (Z63)	24,002	See campaign ID P6A14	

P6A14 – New Vehicle Inventory

Affected Models/Years:	Affected Population:	New Retailer Inventory:	SERVICE COMM Activation date:
MY2025-2026 QX80 (Z63)	See campaign ID R26B2	1,965	July 21, 2026

***** Campaign Summary *****

INFINITI is committed to the safety and security of our clients and passengers. INFINITI has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain model year 2011-2027 INFINITI QX80 vehicles identified in Service Comm and DBS National Service History.

Condition:

On certain affected QX80 vehicles with 22-inch wheels, the Certification Label may have been printed with the incorrect Gross Axle Weight Rating (GAWR) values. This incorrect value may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 110.

Remedy:

Once corrected labels become available, retailers will be instructed to apply the corrected VIN-specific label over the existing certification label on affected vehicles in retailer inventory. INFINITI will also mail the corrected, non-VIN specific labels directly to affected owners, along with instructions for label installation.

******* What Retailers Should Do *******

1. Verify if vehicles are affected by these Voluntary Recall Campaigns using Service Comm or DBS National Service History – Open Campaign I.D. R26B2 and P6A14
2. Retailers should not sell, lease, trade, rent or loan any vehicles in retailer inventory affected by this recall campaign until after the vehicle has been remedied. See Policies and Procedures section for more information.
3. Once available, retailers should use the appropriate campaign bulletin to remedy any vehicles subject to this campaign.

******* Release Schedule *******

Parts & Repair	Model year 2025–2026 QX80 new retailer inventory vehicles previously identified under campaign ID R26B2 will now appear in Service Comm and National Service History under campaign ID P6A14. VIN-specific corrected GAWR labels for new vehicle inventory began shipping to retailers on July 17, 2026. Retailers should use Campaign Bulletin ITB26-008 to complete repairs on affected model year 2025–2026 QX80 vehicles in inventory. Once sufficient corrected non-VIN specific labels become available, INFINITI will begin mailing the corrected labels directly to affected owners, along with instructions for label installation.
Owner Notification	INFINITI will begin sending notifications to owners of all potentially affected vehicles in September 2026 via U.S. Mail.

******* Retailer Responsibility *******

It is the retailer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in retailer inventory. If a VIN subject to this recall campaign was part of a retailer trade, the letter associated with that VIN should be forwarded to the appropriate retailer for service completion.

Policies and Procedures:

New Vehicles in Retailer Inventory

New vehicles in retailer inventory subject to a Safety Recall must be remedied before sale, lease or delivery, including retailer-to-retailer trades or sales.

IMPORTANT

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when notice has been given that the vehicle is subject to a safety recall until the remedy is completed.

INFINITI Certified Pre-owned

The INFINITI CPO policy prohibits the certification of any vehicle with an outstanding Recall or Service Campaign. Thus, no affected units are to be designated, sold, or delivered as an INFINITI CPO until all applicable Recalls and Service Campaigns have been completed on that vehicle.

Pre-owned Vehicles in Retailer Inventory

Pre-owned vehicles in retailer inventory subject to a Safety Recall should be remedied before sale, lease, rental, loan or delivery.

IMPORTANT

Under Title 49, Section 30120 of the United States Code, a "rental company" cannot sell, rent, or lease covered rental vehicles subject to a safety or compliance recall until the remedy is completed. Please consult your legal counsel for legal advice.

State laws may restrict the sale of used vehicles with open safety recalls. Please consult your legal counsel for legal advice.

Frequently Asked Questions (FAQ):

Q: Is this a safety recall?

A. Yes.

Q: Is this a Stop Sale?

A. Yes.

Q: What is the reason for the recall?

A. On certain affected QX80 vehicles with 22-inch wheels, the Certification Label may have been printed with the incorrect Gross Axle Weight Rating (GAWR) values.

Q: What is the possible effect of this condition?

A. The Gross Axle Weight Rating (GAWR) listed on the certification label may be incorrect and may not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 110.

Q: What will be the corrective action?

A. Once corrected VIN specific labels become available, retailers will be instructed to apply the corrected label over the existing certification label on affected vehicles in retailer inventory. INFINITI will also mail the corrected non-VIN specific labels directly to affected owners, along with instructions for label installation.

Q: How long will the corrective action take?

A. INFINITI will mail the corrected non-VIN specific labels directly to affected owners, along with instructions for label installation. Once available, retailers should follow the applicable campaign bulletin to remedy any affected vehicles in retailer inventory, using VIN-specific labels.

Q: When will vehicle owners be notified?

A. INFINITI will begin sending notifications to owners of all potentially affected vehicles in September 2026 via U.S. Mail.

Q: Is my vehicle safe to drive?

A. Owners of potentially affected vehicles will receive corrected certification labels starting in September 2026, along with instructions on how to install the corrected label.

Q. Is there anything owners can do to mitigate this condition?

A. No

Q. Are parts readily available?

A. No

Q. Is there any charge for the repair?

A. No, owners of potentially affected vehicles will receive corrected certification labels starting in September 2026, along with instructions on how to install the corrected label.

Q. Will a courtesy vehicle be provided while the retailer is servicing the vehicle?

A. Owners of potentially affected vehicles will receive corrected certification labels starting in September 2026, along with instructions on how to install the corrected label.

Q. Will I have to take my vehicle back to the selling retailer to have the service performed?

A. No, owners of potentially affected vehicles will receive corrected certification labels starting in September 2026, along with instructions on how to install the corrected label.

Q. I have lost confidence in the vehicle. Will INFINITI replace or repurchase the vehicle?

A. Once the remedy is completed, the condition will be corrected. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain model year 2011-2024 INFINITI QX80 vehicles manufactured from November 3, 2009, through March 11, 2024, and certain model year 2025-2027 INFINITI QX80 vehicles manufactured from October 23, 2023, through March 26, 2026.

Q. Are you experiencing these conditions on any other INFINITI (or Nissan) models?

A. Yes, certain model year 2020-2024 Nissan Armada vehicles manufactured from February 22, 2019, through September 5, 2024, and certain model year 2025-2026 Nissan Armada vehicles manufactured from March 11, 2024, through March 23, 2026.

Revision History:

Date	Announcement	Purpose
July 16, 2026	Voluntary Safety Recall Campaign	New Campaign Announcement
July 21, 2026	REVISION 1	Remedy update