

To: All INFINITI Retailers

From: INFINITI USA
Recall & Service Campaign Management

Date: August 12, 2026

**Re: R26B2 2011-2027 QX56/QX80 Certification Label (GAWR) Recall
– Affected Retailer Used Vehicle Inventory and INFINITI Certified Pre-
Owned (CPO) Vehicles**

INFINITI has determined that a recall affecting certain INFINITI QX80 vehicles involves an incorrect Gross Axle Weight Rating (GAWR) displayed on the Federal Certification Label. To remedy this condition, INFINITI intends to provide corrected label overlays for installation over the existing certification label.

Due to material and print production constraints, remedy labels are not yet available for pre-owned vehicles. Affected vehicles currently remain in an **OPEN – Remedy Not Yet Available status**.

INFINITI recognizes this situation may affect retailer-owned used vehicle inventory, including vehicles eligible for the INFINITI Certified Pre-Owned (CPO) Program. Until remedy labels become available for preowned vehicles, retailers may follow the process outlined below when selling affected used vehicles.

USED VEHICLE INVENTORY & INFINITI CPO

For affected used and INFINITI CPO Program vehicles in retailer inventory **(DO NOT USE THIS DISCLOSURE FORM FOR NEW VEHICLE INVENTORY)**:

1. Confirm Recall Status

- Verify that the R26B2 Certification Label (GAWR) recall is the only open recall on the vehicle.
- Complete any additional open recalls or campaigns prior to vehicle sale.

2. Disclose the Open Recall

- Inform the client that the vehicle is subject to the R26B2 Certification Label (GAWR) recall.
- Review the R26B2 INFINITI Non-Compliance Recall Information Sheet with the client.
- Have the client sign the provided disclosure form acknowledging:
 - The recall remains open.
 - The remedy is not currently available.

- INFINITI will mail owners the corrective certification label overlay when it is available.

3. Retain Documentation

- Maintain signed disclosure documentation with vehicle sales records.
 - Provide a copy to INFINITI by emailing the completed disclosure form to NNAFQASUPPORT@Nissan-USA.com with **R26B2 Completed Disclosure** in the subject line.
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Retailer Reminder

Affected retailer inventory vehicles remain subject to all applicable federal, state, and local requirements. Retailers should ensure all disclosure obligations are satisfied and that all documentation is properly maintained.

INFINITI will mail the corrective certification label overlay to owners once it becomes available.

Owner Contact and Vehicle Disclosure Form



IMPORTANT NOTICE: *This form is not applicable to New Vehicles.*

This vehicle is involved in the following non-compliance recall. At this time, remedy labels are not available. As a result, the remedy has not been performed. I understand the background of this non-compliance recall, the information provided in the R26B2 INFINITI Non-Compliance Recall Information Sheet, including the corrected Gross Axle Weight Rating information (GAWR), and INFINITI will mail me the corrective certification label overlay when it is available.

Non-Compliance Recall

MY2011-2027 QX56/QX80 Gross Axle Weight Rating (GAWR) Non-Compliance R26B2

Owner Signature: _____ Date: _____

Owner Initial _____ acknowledging receipt of R26B2 INFINITI Non-Compliance Recall Information Sheet

SALES INFORMATION

Sales type (check one): Certified Pre-Owned (CPO): ☐ Used Vehicle (non-CPO): ☐

VIN (full 17 characters): _____

Model: _____ Model Year: _____ Current Mileage: _____

OWNER INFORMATION

Name: _____ Email: _____
First MI Last

Address: _____
Street Apt No. City State Zip Code

Home Phone #: _____ Mobile Phone #: _____

INFINITI will mail you the corrective certification label overlay once it is available.

RETAILER INFORMATION

Retailer Name: _____ Retailer Number: _____

Retailer Staff Name (printed): _____ Retailer Staff Signature: _____

INSTRUCTIONS TO RETAILER

- ☐ Retain the signed form in the deal jacket.
- ☐ Print a copy of the National Service History and include it in the deal jacket.
- ☐ E-mail the completed disclosure form to NNAFQASUPPORT@Nissan-USA.com with R26B2 Completed Disclosure in the subject line.
- ☐ Provide a copy of this form to the owner.
- ☐ Provide a copy of the R26B2 INFINITI Non-Compliance Recall Information Sheet to the owner highlighting the correct specification label for the vehicle being sold.

R26B2 INFINITI Non-Compliance RECALL Information Sheet (For Customer)

INFINITI Non-Compliance Recall: *R26B2; NHTSA Recall ID 26V-455*

INFINITI USA has initiated a non-compliance recall for certain 2011-2013 Model Year INFINITI QX56 and 2014-2027 Model Year INFINITI QX80 vehicles equipped with optional 22-inch wheels due to incorrect information listed on the certification label.

DESCRIPTION OF THE DEFECT AND SAFETY RISK

The Certification Label located on the driver's side door pillar near the door latch of your vehicle may contain incorrect Gross Axle Weight Rating (GAWR) information required by CFR 49 Part 567; "Certification" and with Federal Motor Vehicle Safety Standard No. 110; "Tire Selection and Rims." Having the correct GAWR information on the Certification label is important because overloading your vehicle may increase the risk of a crash.

WHAT WILL INFINITI DO

INFINITI is currently preparing labels to remedy your vehicle. Beginning this Fall 2026, INFINITI will mail a new overlay label that contains the corrected GAWR value for your vehicle and include instructions on how to affix it to your existing Certification Label.

WHAT YOU SHOULD DO

Do not reference GAWR values listed on your Certification Label. While your new overlay label is on order, please refer to the information below for the correct GAWR values for your INFINITI QX56, QX80 vehicle:

<u>Model Year</u>	<u>Model</u>	<u>GAWR FR</u>	<u>GAWR RR</u>
MY2011-2013	QX56	3,616 LB	4,250 LB
MY2014-2024	QX80	3,616 LB	4,250 LB
MY2025-2027	QX80	3,638 LB	4,250 LB

IF YOU NEED FURTHER ASSISTANCE

If you have additional questions or concerns, you may contact the National Consumer Affairs Department, INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.